



WEST MANCHESTER TOWNSHIP FIRE DEPARTMENT

380 East Berlin Road, York, PA 17408
(717) 792-3505 * www.westmanchestertownship.com



Clifton Laughman
Township Fire Chief

David Markle
Deputy Chief

Roy Gentzler
District Chief

Nicholas Mann
District Chief

“Preparing for the Future, while preserving the past.”

TO: West Manchester Township Board of Supervisors
Kelly Kelch, Township Manager
FROM: Clifton Laughman, Fire Chief
DATE: January 15, 2025
SUBJECT: December 2024 Monthly Report

The WMTFD ended 2024 with 1,280 calls for service. This is a 6.66% increase in call volume from 2023. This is the most calls for service in one year in the history of the WMTFD. Our slowest month for call volume was February with 91 calls for service and our busiest month for calls for service was June with 139 calls for service. Please take some time to read the annual report that was published earlier this month that showcases all aspects of the department during 2024.

I am extremely proud of the job that the members have done this past year and couldn't have asked for a better team.

Below is the December 2024 report for the January 2025 West Manchester Township Board of Supervisors meeting.

TOWNSHIP EMERGENCY RESPONSES

Type of Response	Total	Percentage	YTD
Fire	5	5.56%	168
Over Pressure, Rupture, Explosion	0	0.00%	1
Rescue & Emergency Medical	46	42.59%	439
Hazardous Condition (No Fire)	12	11.11%	135
Service Call	13	12.04%	160
Good Intent Call	9	8.33%	102
False Alarm & False Call	22	20.37%	259
Severe Weather	0	0.00%	2
Special Incidents	0	0.00%	14
Totals	108	100.00%	1280



WEST MANCHESTER TOWNSHIP FIRE DEPARTMENT

380 East Berlin Road, York, PA 17408
(717) 792-3505 * www.westmanchestertownship.com



Clifton Laughman
Township Fire Chief

David Markle
Deputy Chief

Roy Gentzler
District Chief

Nicholas Mann
District Chief

“Preparing for the Future, while preserving the past.”

TOWNSHIP EMERGENCY RESPONES CONTINUED

- There was a total of 645 personnel that responded to the incidents with an average of 7.5 per incident. (Average does not include Duty Officer & Fire Police Only Calls).
- Year to date, a total of 7,709 personnel responded to the incidents.
- We are at a 6.66% increase in call volume from this time last year.

EMERGENCY RESPONSES BY STATION

Station	Total Calls for Month	Year to Date
Station 502 (Shiloh)	70	759
Station 505 (Lway)	75	867

RECRUITMENT & RETENTION

- There was a total of 10 inquiries for membership for the month of December.
- Two applications were received during the month of December from either previous inquiries or by referrals.
- A total of 132 inquiries were received since the start of our recruitment and retention campaign in 2022. The breakdown for inquiries is below:
 - 51% from Social Media
 - 15% from Online
 - 8% Other
 - 7% from Internet
 - 5% Recruiting Event
 - 4% from other Firefighters
 - 4% from Word of Mouth
 - 3% from Mailings
 - 2% from Print Advertisement
 - 1% from Schools



WEST MANCHESTER TOWNSHIP FIRE DEPARTMENT

380 East Berlin Road, York, PA 17408
(717) 792-3505 * www.westmanchestertownship.com

Clifton Laughman
Township Fire Chief

David Markle
Deputy Chief

Roy Gentzler
District Chief

Nicholas Mann
District Chief



“Preparing for the Future, while preserving the past.”

VIOLATIONS

There was a total of five (5) warnings/violations given during the month of December for false fire alarms.

- December 3, 2024 – 1700 Normandie Drive – Normandie Ridge – 2nd Warning
- December 4, 2024 – 400 S. Salem Church Rd – Mobile Climate Control – 1st Warning
- December 5, 2024 – 1175 Carlisle Rd – Lowes – 2nd Warning
- December 18, 2024 – 1500 Rodney Rd – Cloverfield Apartments – 1st Violation
- December 30, 2024 – 1700 Innovation Drive – UPMC Memorial – 1st Violation

COMMUNITY RISK & REDUCTION

There were a total of three (3) Community Risk & Reduction events during the month of December.

- December 11th – Smoke Detector Installation
- December 20th – Operation Giveback
- December 21st – Santa Tour

MAINTENANCE

During the month of December, the following maintenance was performed:

- Heat exchangers replaced in the roof top units at Shiloh