WEST MANCHESTER TOWNSHIP FIRE DEPARTMENT MONTHLY REPORT NOVEMBER 2026

A comprehensive overview of emergency response, staffing, training, and community service in West Manchester Township.

Prepared for the West Manchester Township Board of Supervisors, Township Manager, and the Residents of West Manchester Township.

Executive Summary

During October 2026, West Manchester Township Fire Department continued to deliver reliable and professional emergency services to West Manchester Township and our mutual aid partners while managing sustained growth in call volume and operational demand.

The department responded to 83 incidents in September, a slight decrease from September with 99 incidents. Year-to-date, West Manchester Township handled 990 incidents, compared to 1023 during the same period in 2025, reflecting a slight downward trend in service demand across our response area.

Incident activity remains diverse, with the largest categories including non-emergencies, medical emergencies, hazardous situations, and fire incidents, reinforcing the all-hazards nature of our service delivery. Crews managed 13 overlapping incidents during the month, demonstrating the increasing complexity of operations and the importance of consistent staffing and resource availability.

The majority of incidents (54 calls for service) occurred within West Manchester Township, with additional response supporting neighboring municipalities through mutual aid. The department participated in 29 mutual aid incidents, providing assistance while also receiving support on 12 incidents when needed.

Staffing continues to improve in operational performance during the month of September. This is greatly due to the hiring of 15 part-time staff members to assist with daytime coverage during the weekday from 7am – 5pm.

Training and professional development remain a priority, with members completing 1,403 training hours year-to-date across a wide range of disciplines, including company training, certifications, and hazardous materials. These efforts ensure operational readiness and maintain a high professional standard.

Community risk and reduction efforts also remained strong, with personnel attending Conducting Fire Drills with the schools, installing smoke detectors, and completing pre-plans with various businesses throughout the Township, providing Fire Safety Training to area pre-schools and daycares, and performing fire prevention presentations to multiple schools, daycares, and pre-schools.

Overall, October reflects continued growth in demand for services, coupled with strong operational performance. We look forward to continuing working with our paid staff and volunteer duty crew as we work to better our staffing and response during the daytime hours.

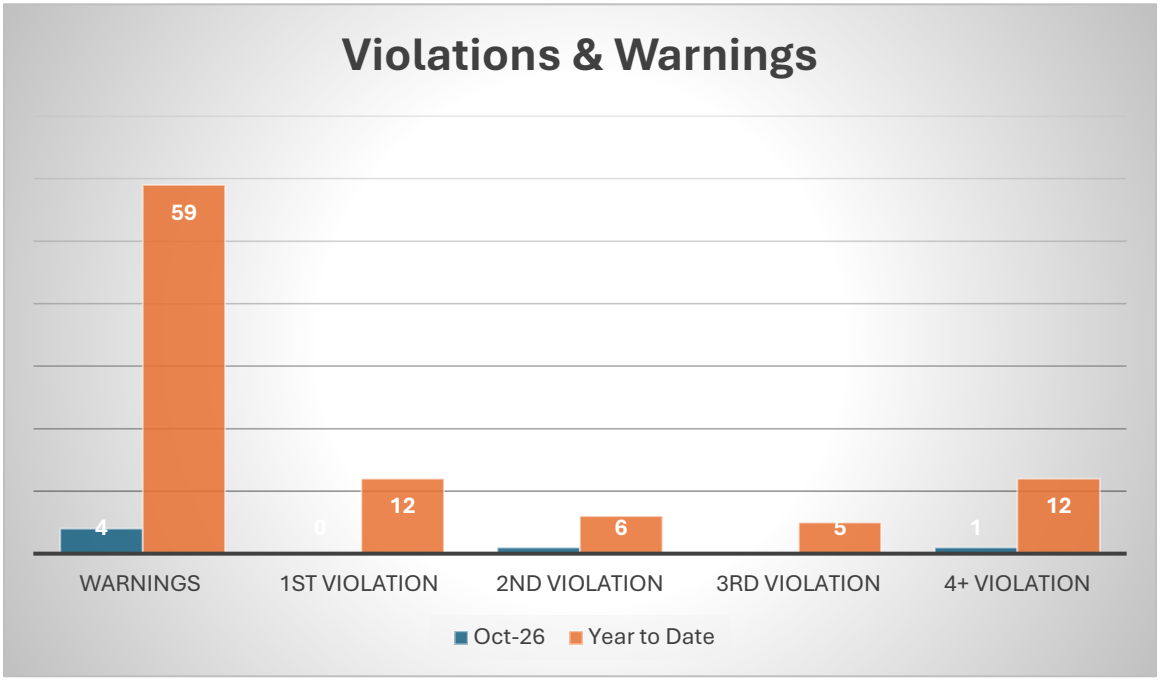
Significant Incidents & Department News

The West Manchester Township Fire Department had no significant incident during the month of September.

October is very busy time for the WMTFD as October is Fire Prevention Month. During the month of October, the staff and members of the WMTFD performed 25 fire prevention presentations to 1,636 children and 253 adults. We also provided fire safety training to staff members of 3 preschools.

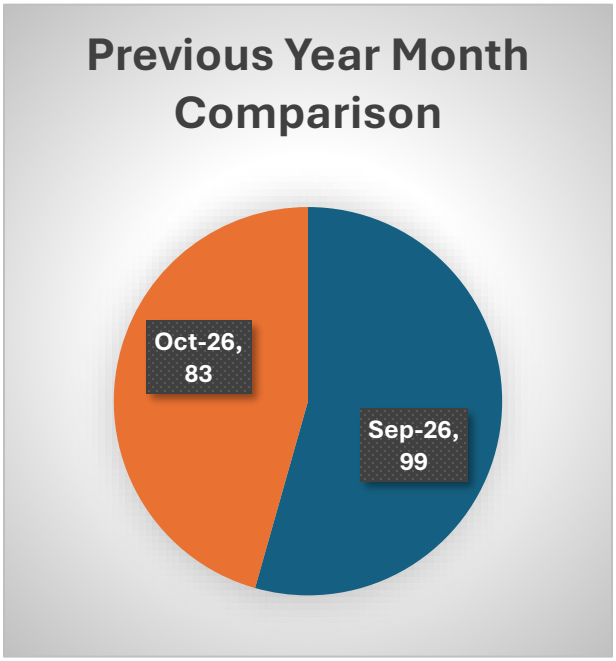
The paid staff and volunteers continue to work together and have made many positive impacts on the community. We continue to receive numerous positive comments from our business partners and neighboring departments. We have continued to see a decrease in our response times and have improved our in-house operations.

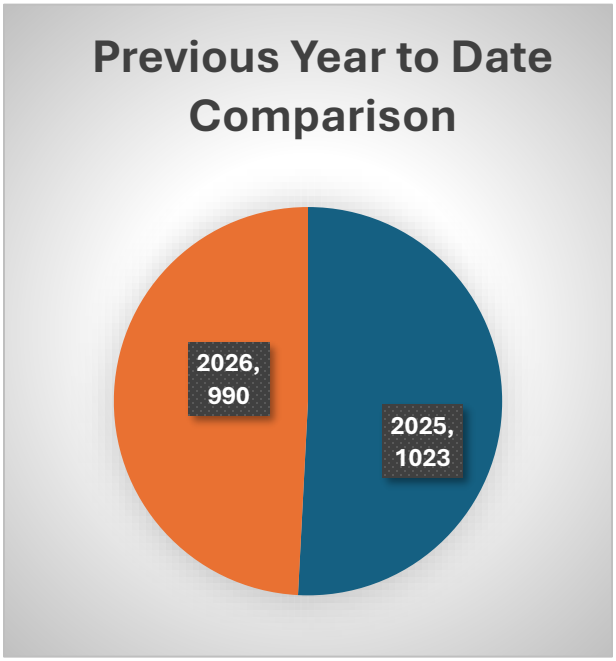
Violations & Warnings

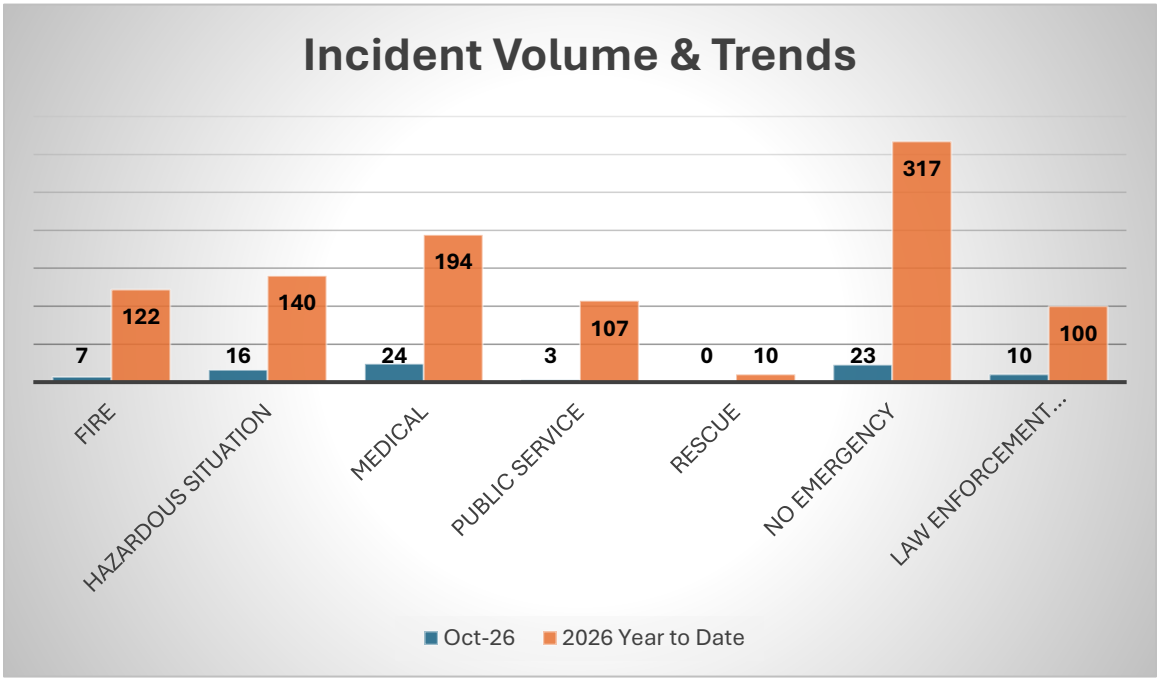


- October 6th – 325 S. Salem Church Rd – DHL Logistics – 2nd Warning
- October 8th – 1100 Bairs Rd – BAE Systems – 4th Violation
- October 16th – 1770 Barley Rd – Maragaret Moul Home – 1st Warning
- October 16ht – 1920 Trolley Rd – Country Meadows – 2nd Violation
- October 21st – 1770 Barley Rd – Margaret Moul Home – 2nd Warning
- October 29th – 1300 Woodberry Rd – Colonial House – 1st Warning

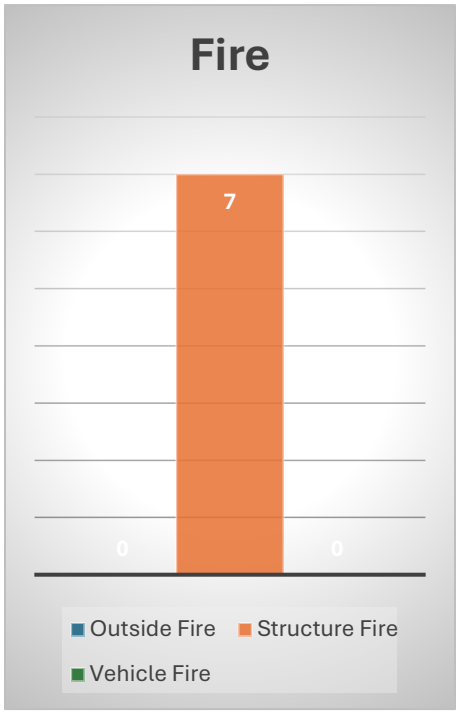
Incident Volume & Trends

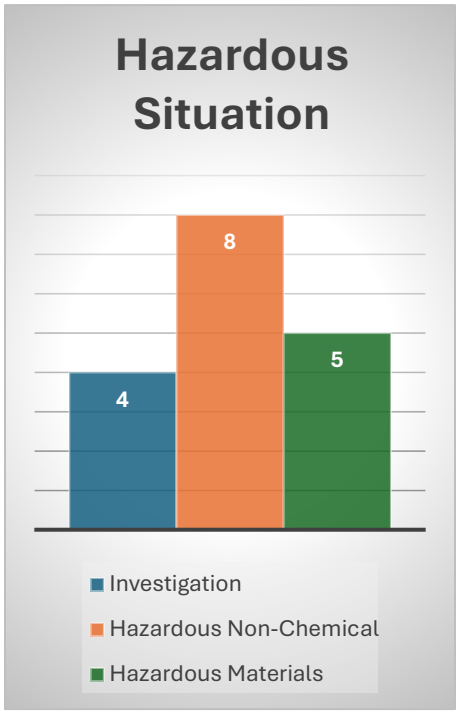


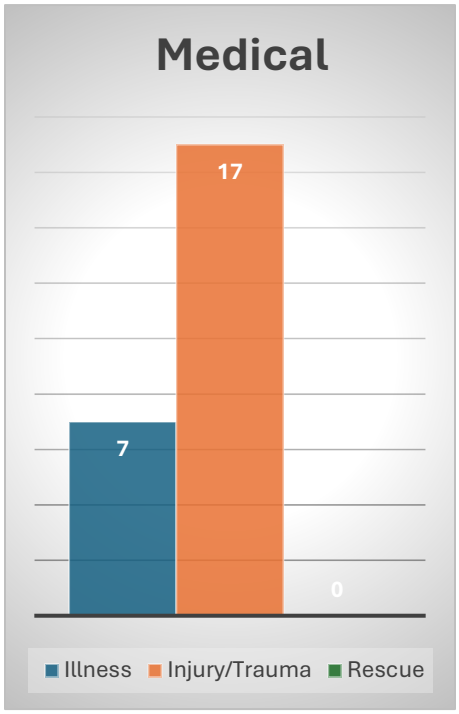


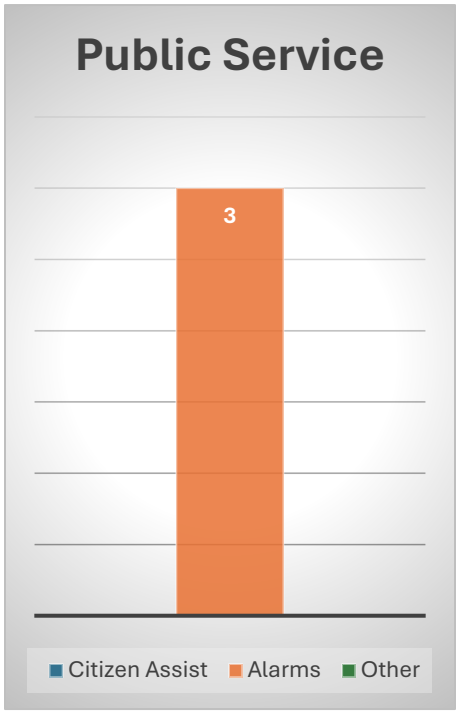


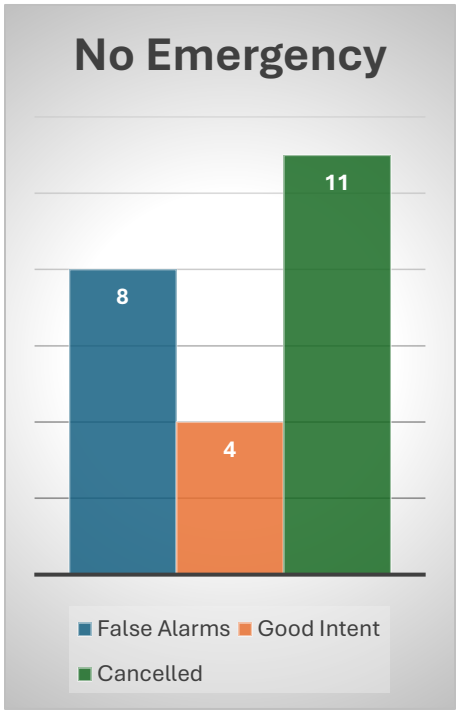
October 2026
Primary Incident Breakdown

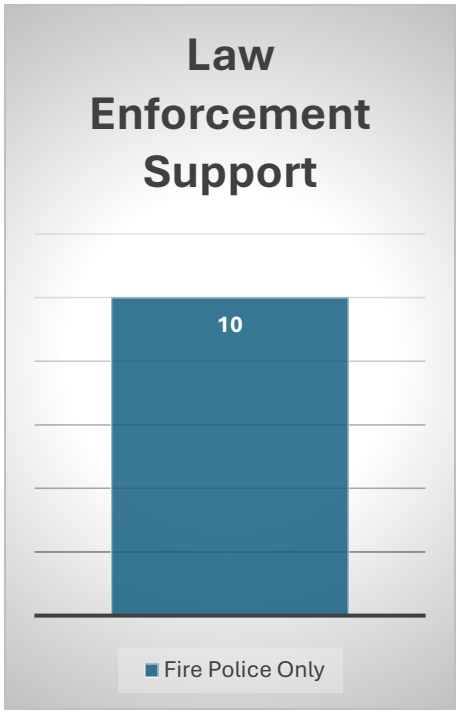




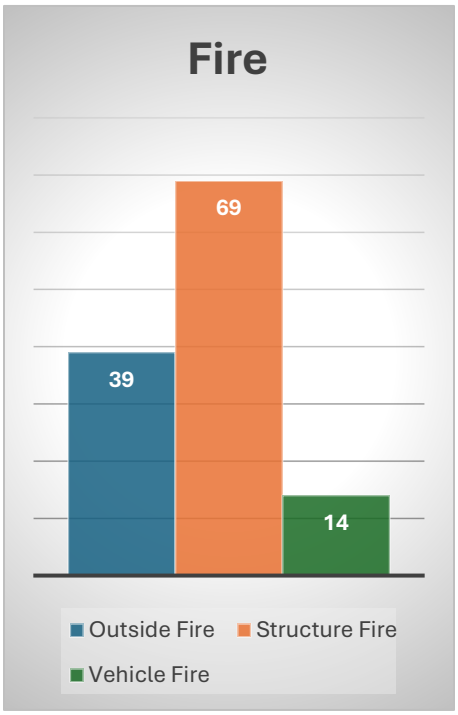


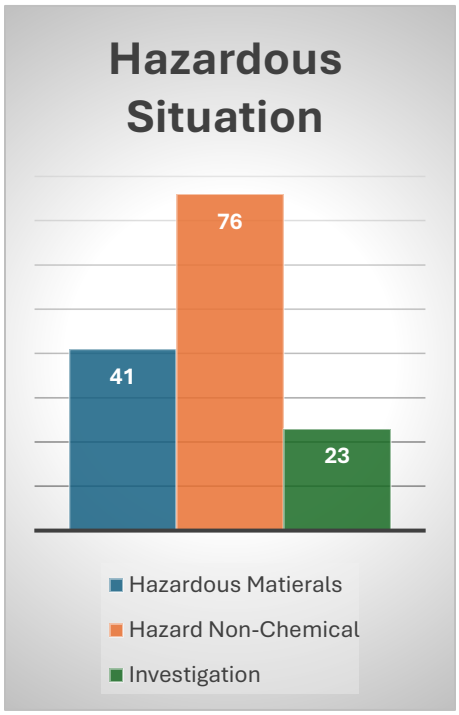


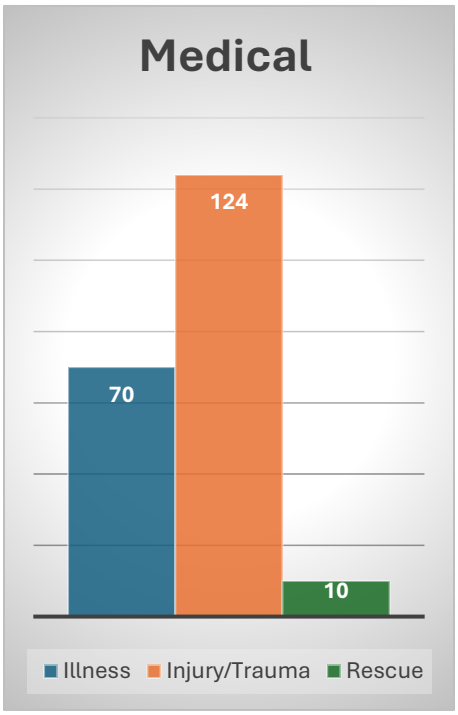


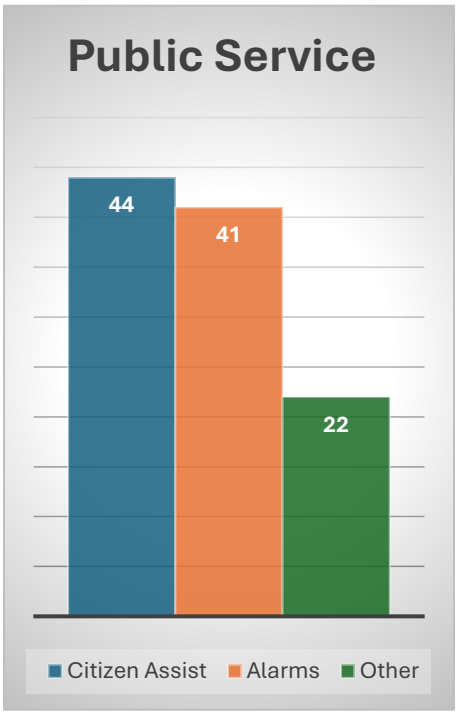


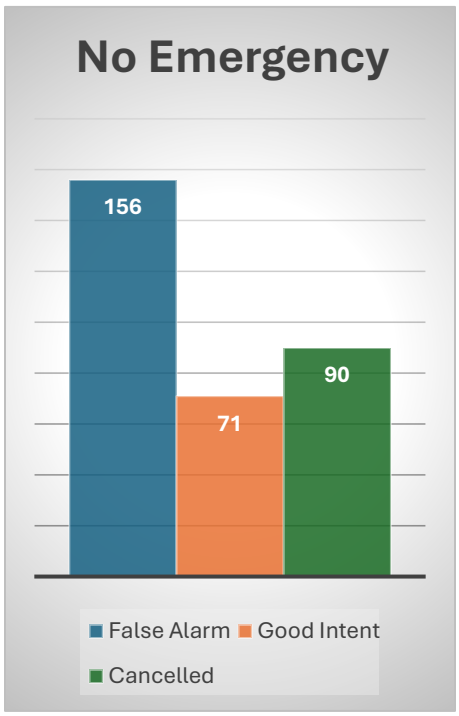
2026 Year to Date Incident Breakdown

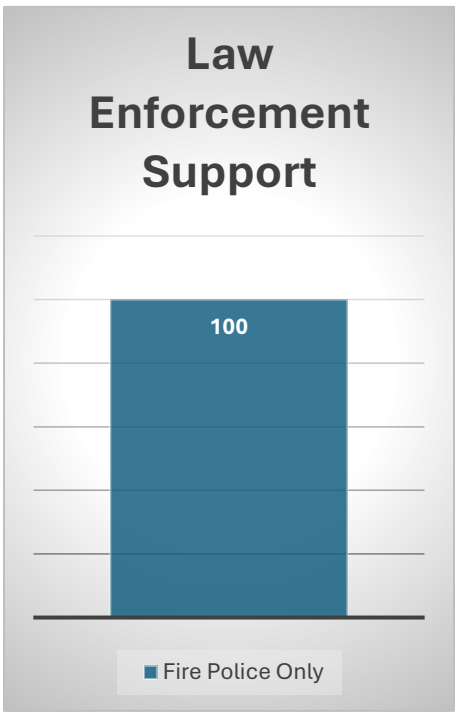










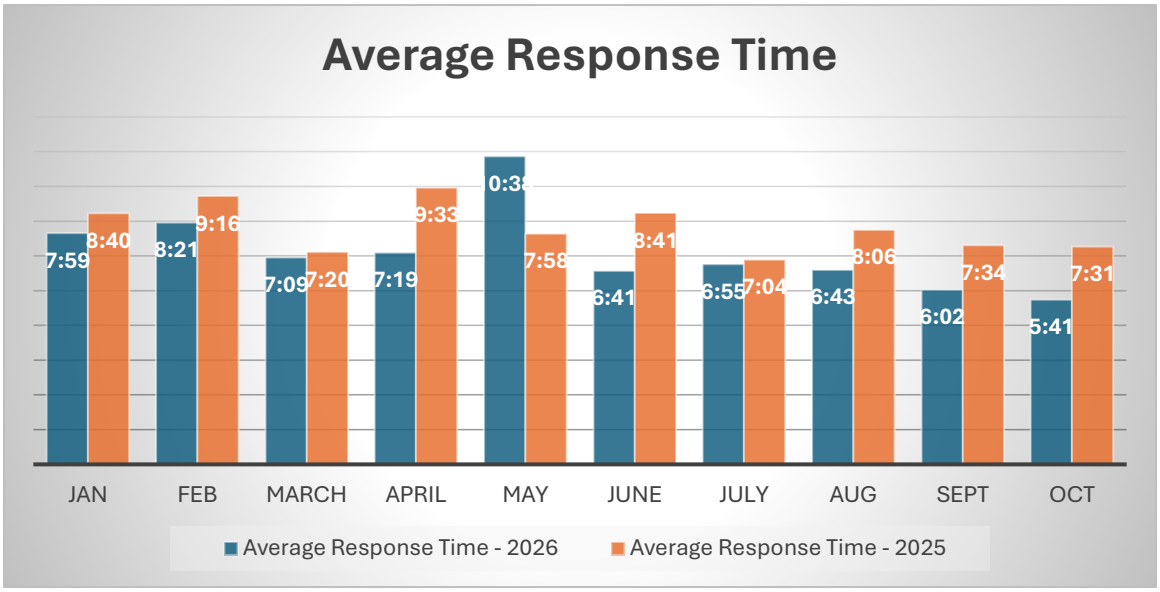


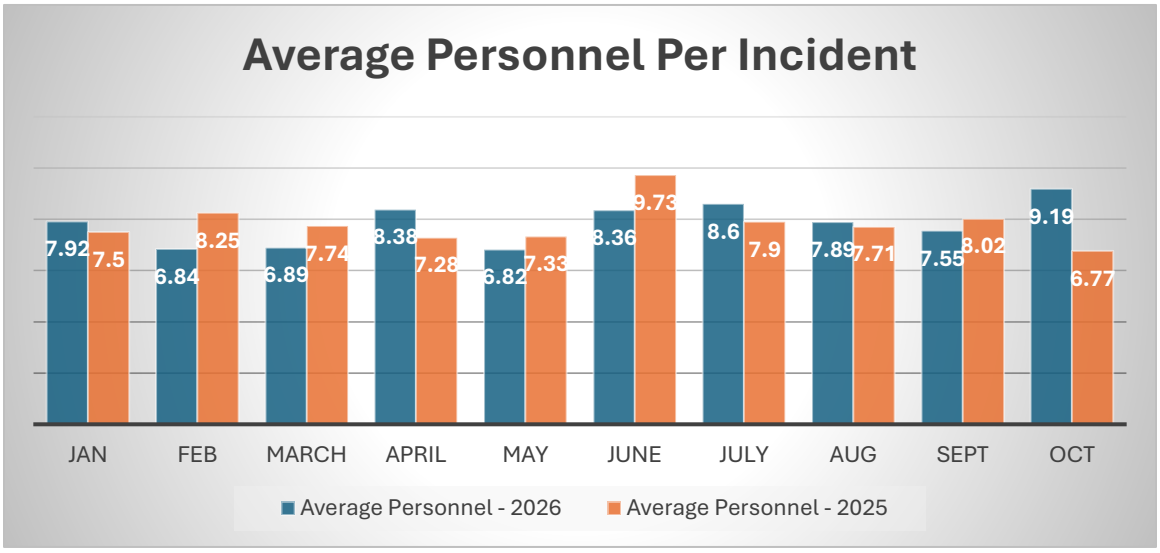
Emergency Response & Service Delivery

Average response times measure the time from dispatch to unit arrival on scene, providing a clear indicator of how quickly West Manchester Township is delivering service across the township. This metric is particularly important as it reflects the impact of staffing, station locations, and unit availability.

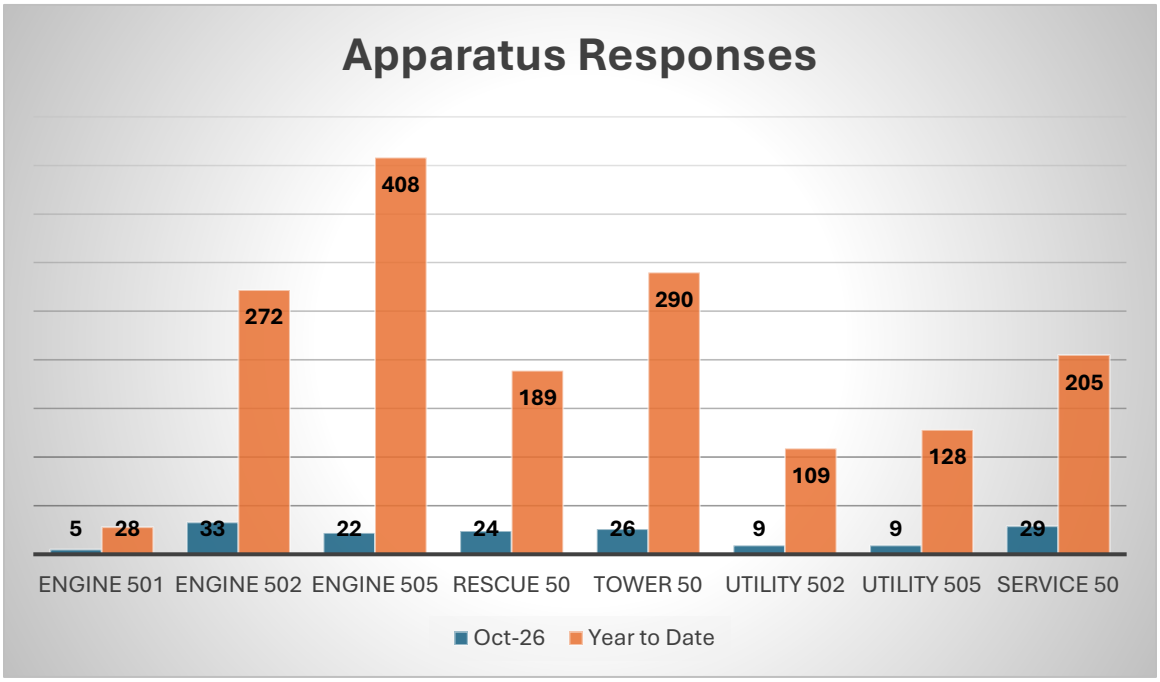
While average response time is useful for identifying trends and assessing system performance, it has limitations. It does not fully capture factors such as call complexity, simultaneous incidents, or variations in staffing levels. Most importantly, it does not show where gaps occur when units are not staffed in-station.

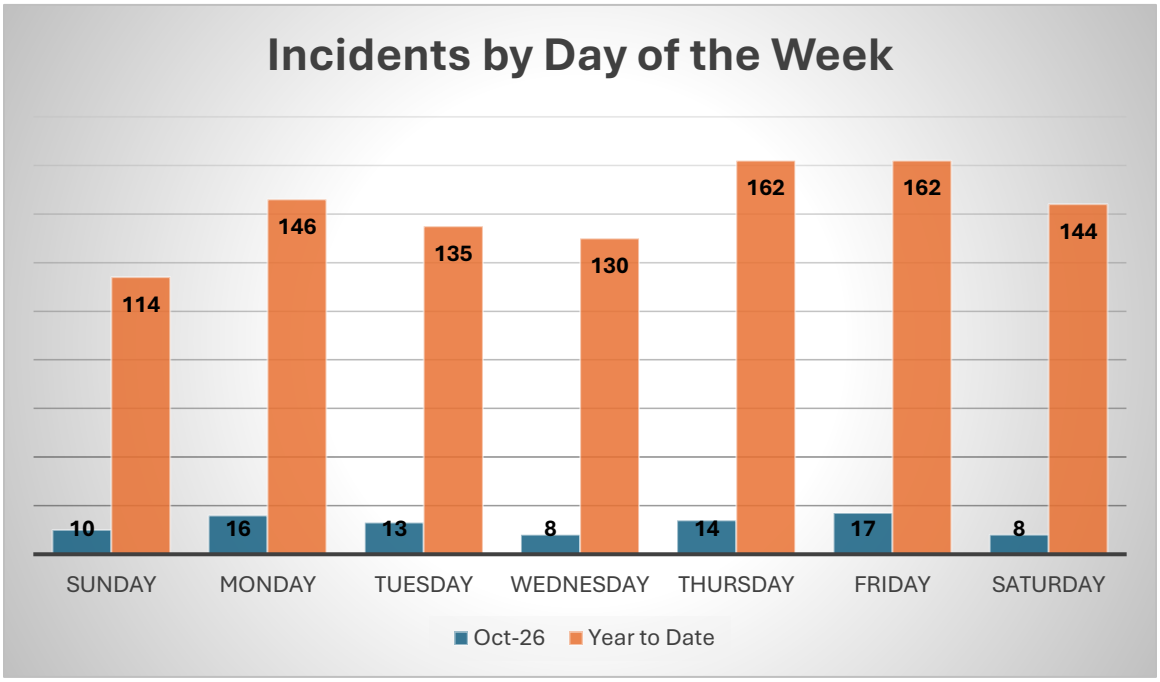
West Manchester Township considers a response time of 6 to 8 minutes acceptable under current conditions. As average response times approach 8 minutes, it becomes a concern and often indicates reduced in-station staffing or increased reliance on volunteers responding from home. Sustained averages of 8 minutes or more are considered unacceptable, as they can negatively affect incident outcomes and indicate system strain.



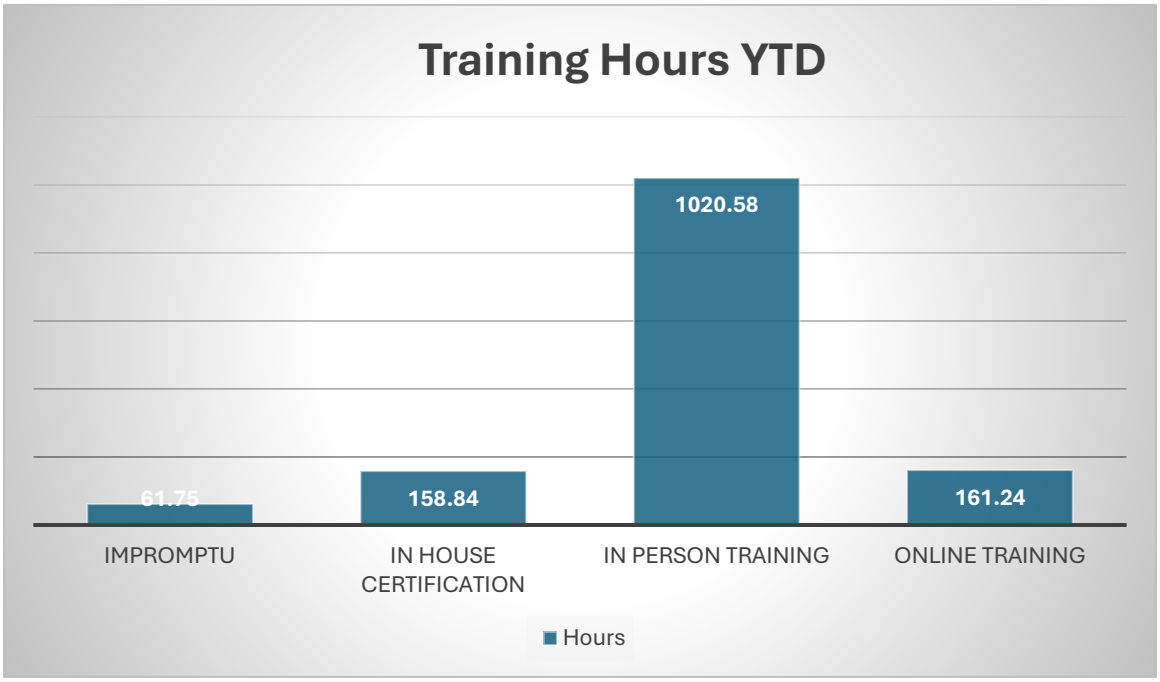


Emergency Response & Service Delivery

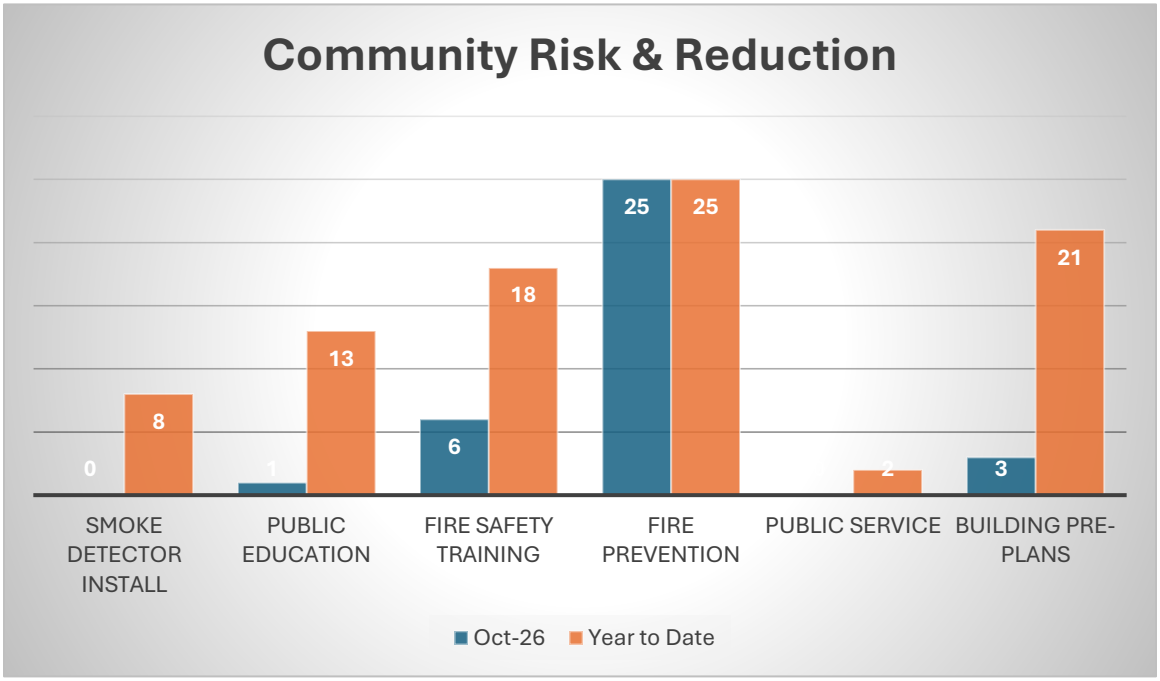




Training & Professional Development



Community Outreach



Personnel Report

