



WEST MANCHESTER TOWNSHIP FIRE DEPARTMENT MONTHLY REPORT OCTOBER 2026

A comprehensive overview of emergency response, staffing, training, and community service in West Manchester Township.

Prepared for the West Manchester Township Board of Supervisors, Township Manager, and the Residents of West Manchester Township.

Executive Summary

During September 2026, West Manchester Township Fire Department continued to deliver reliable and professional emergency services to West Manchester Township and our mutual aid partners while managing sustained growth in call volume and operational demand.

The department responded to 99 incidents in September, a slight increase from August with 94 incidents. Year-to-date, West Manchester Township handled 907 incidents, compared to 913 during the same period in 2025, reflecting a slight downward trend in service demand across our response area.

Incident activity remains diverse, with the largest categories including non-emergencies, medical emergencies, hazardous situations, and fire incidents, reinforcing the all-hazards nature of our service delivery. Crews managed 14 overlapping incidents during the month, demonstrating the increasing complexity of operations and the importance of consistent staffing and resource availability.

The majority of incidents (70 calls for service) occurred within West Manchester Township, with additional response supporting neighboring municipalities through mutual aid. The department participated in 29 mutual aid incidents, providing assistance while also receiving support on 18 incidents when needed.

Staffing continues to improve in operational performance during the month of September. This is greatly due to the hiring of 15 part-time staff members to assist with daytime coverage during the weekday from 7am – 5pm.

Training and professional development remain a priority, with members completing 1,357 training hours year-to-date across a wide range of disciplines, including company training, certifications, and hazardous materials. These efforts ensure operational readiness and maintain a high professional standard.

Community risk and reduction efforts also remained strong, with personnel attending Conducting Fire Drills with the schools, installing smoke detectors, and completing pre-plans with various businesses throughout the Township.

Overall, September reflects continued growth in demand for services, coupled with strong operational performance. We look forward to continuing working with our paid staff and volunteer duty crew as we work to better our staffing and response during the daytime hours.

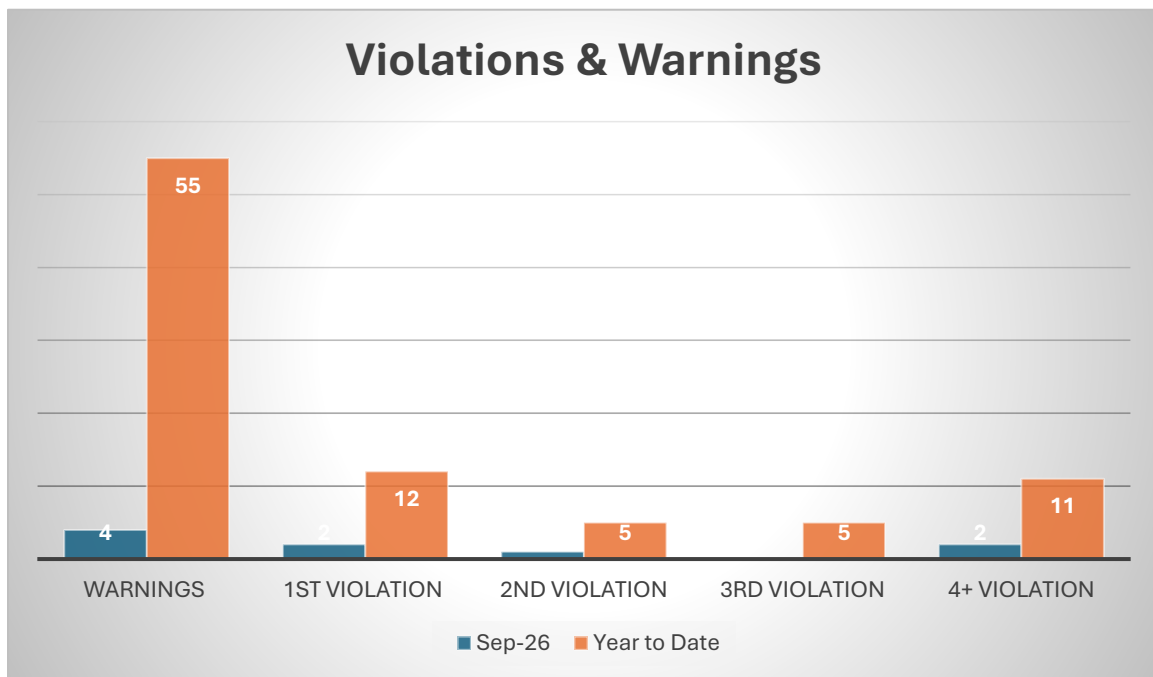
Significant Incidents & Department News

The West Manchester Township Fire Department had one significant incident during the month of September.

- September 18, 2026 – Structure Fire at 2009 Golden Eagle Drive. Fire started in the basement in and around the area under the basement steps. Bulk of the damage was limited to the basement with significant smoke damage to the 1st and 2nd floor. Two pets succumbed because of smoke inhalation. Total estimated fire loss is \$150,000.

The paid staff and volunteers continue to work together and have made many positive impacts on the community. We continue to receive numerous positive comments from our business partners and neighboring departments. We have continued to see a decrease in our response times and have improved our in-house operations.

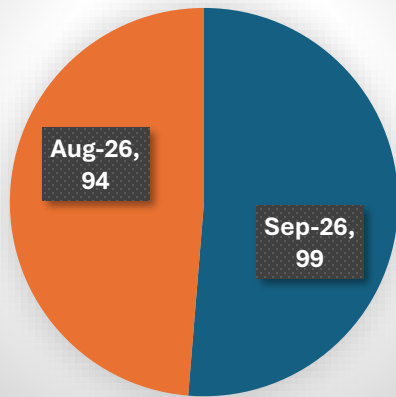
Violations & Warnings



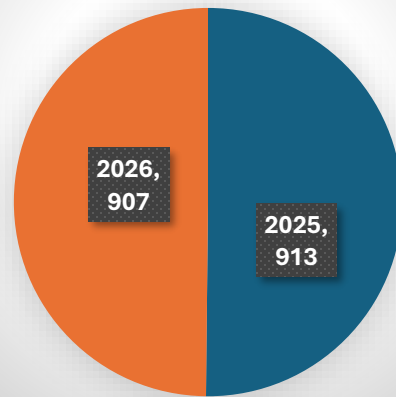
- September 3rd – BAE Systems – 1100 Bair’s Rd – Malfunctioning Alarm System
- September 10th – 1900 Barley Rd – York North – Malfunctioning Sprinkler System
- September 10th – 1175 Carlisle Rd – Lowes - Malfunctioning Sprinkler System
- September 11th – 1175 Carlisle Rd -Lowes - Malfunctioning Sprinkler System
- September 11th – 1175 Carlisle Rd – Lowes - Malfunctioning Sprinkler System
- September 13th – 1910 Trolley Rd -Country Meadows – Failure to put System on Test
- September 21st – 325 S. Salem Church Rd – Fed Ex – Malfunctioning Alarm System
- September 22nd – 1910 Trolley Rd – Country Meadows – Failure to put System on Test
- September 23rd – 334 Carlisle Rd – York Expo Center – Failure to put System on Test
- September 24th – 1128 Roosevelt Ave – Failure to put System on Test

Incident Volume & Trends

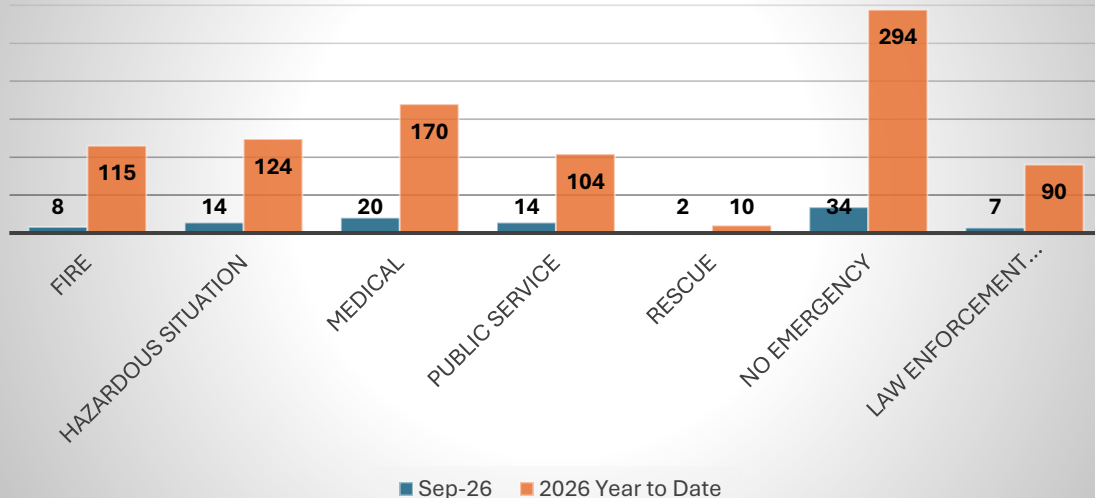
Previous Year Month Comparison



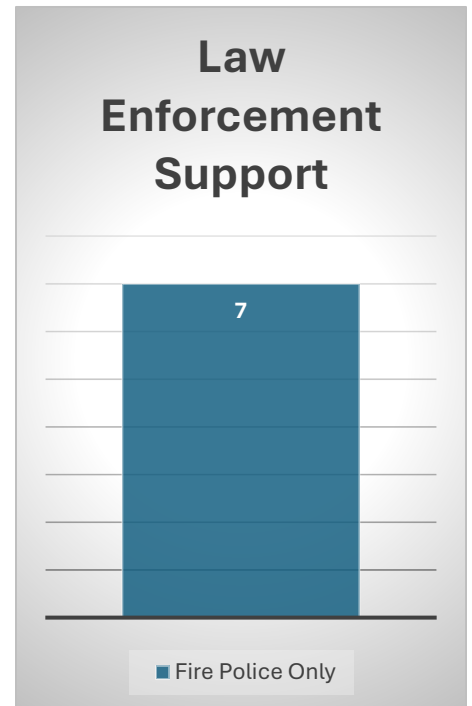
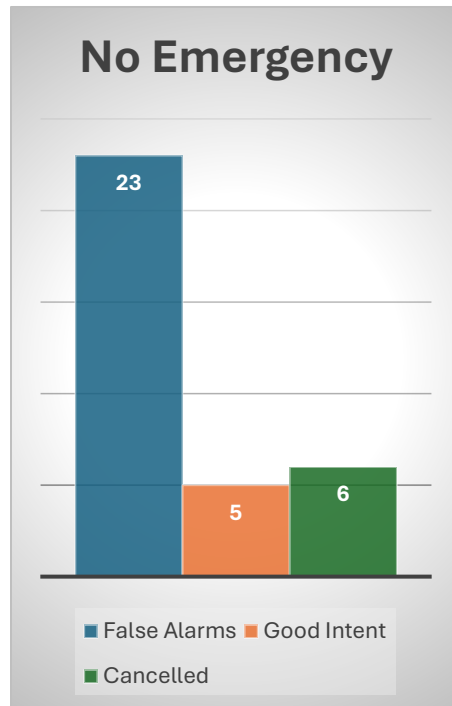
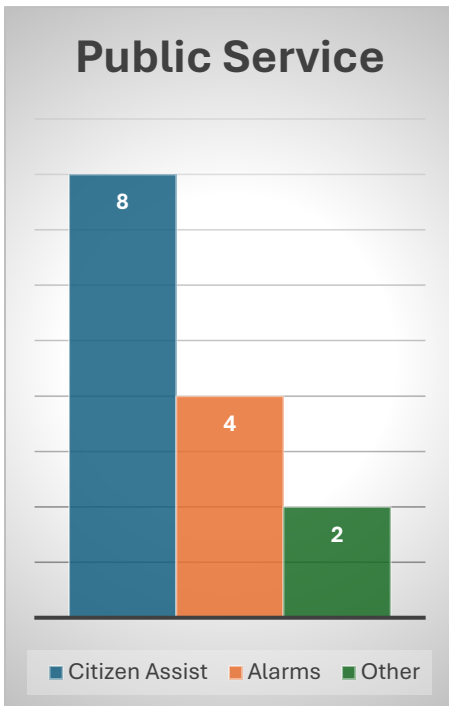
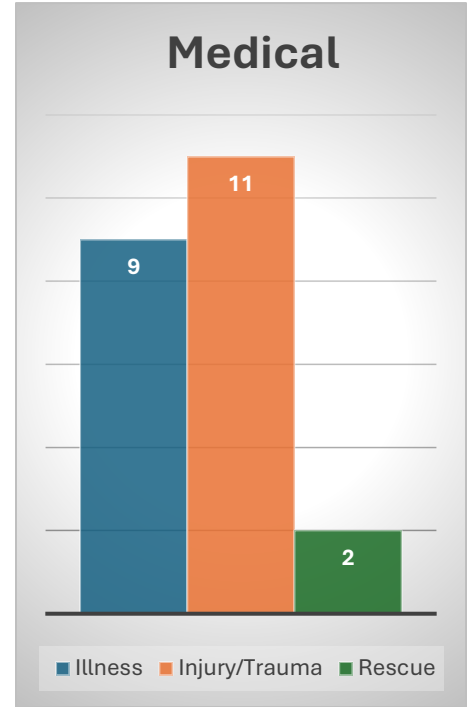
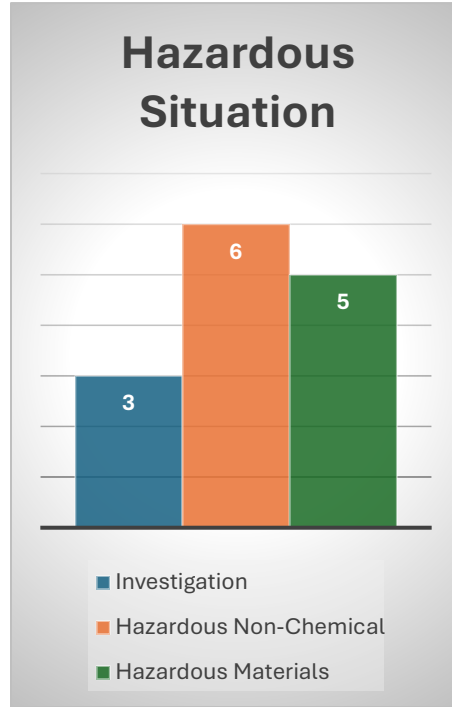
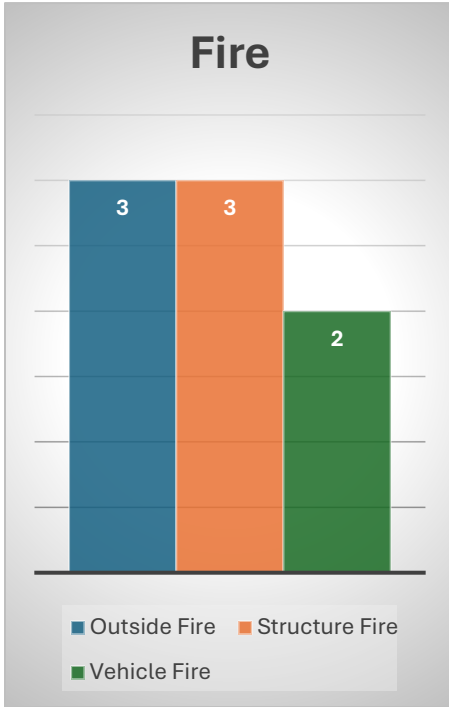
Previous Year to Date Comparison



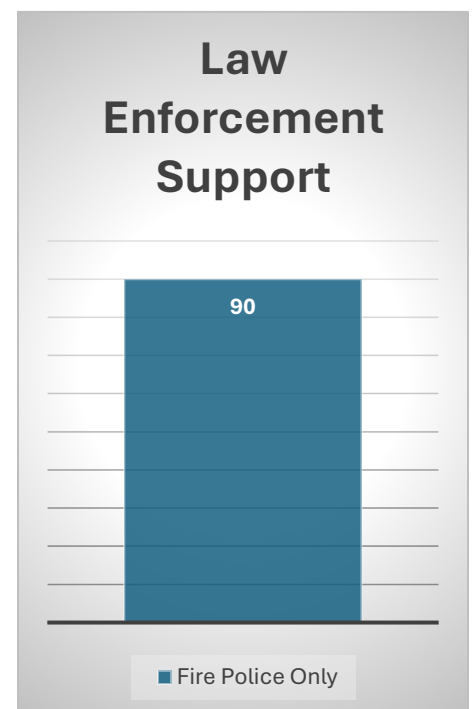
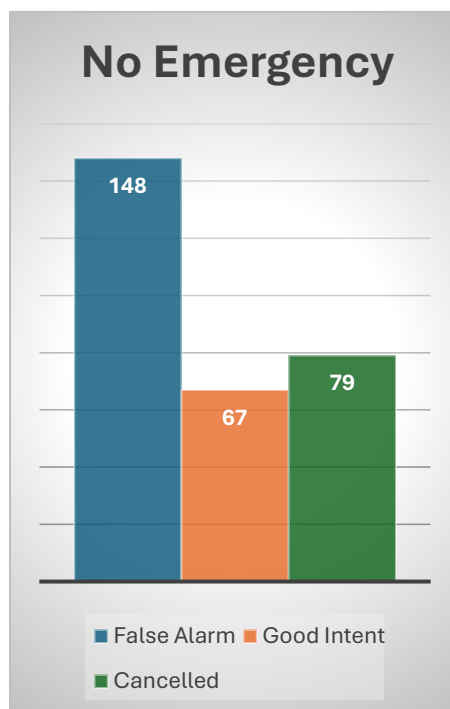
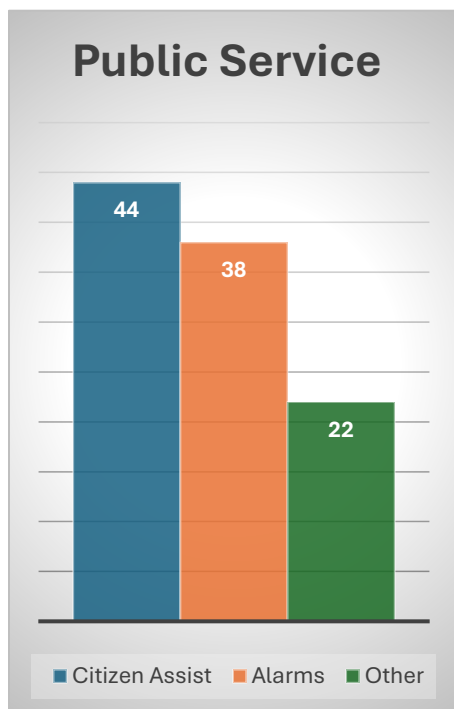
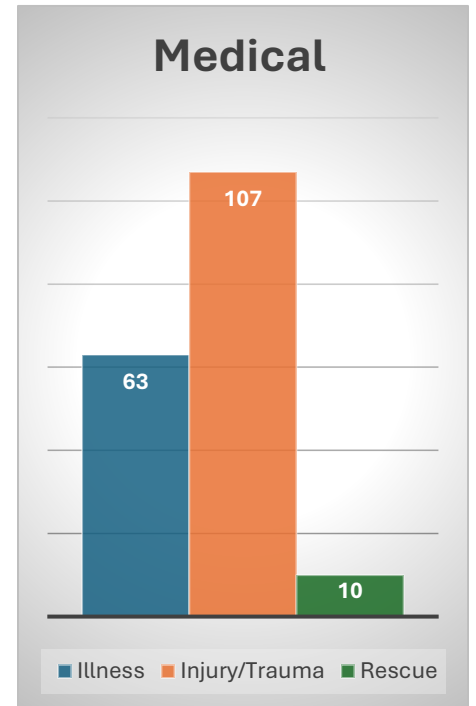
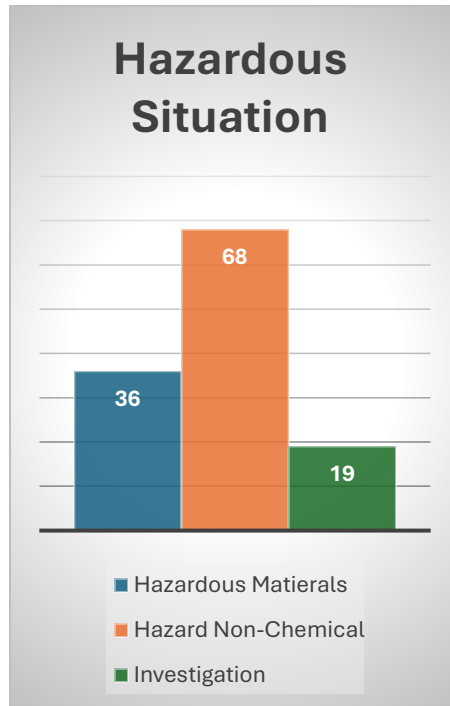
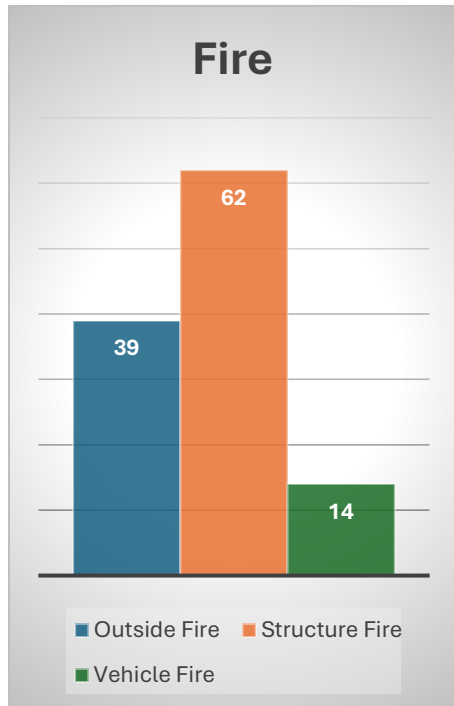
Incident Volume & Trends



September 2026 Primary Incident Breakdown



2026 Year to Date Incident Breakdown

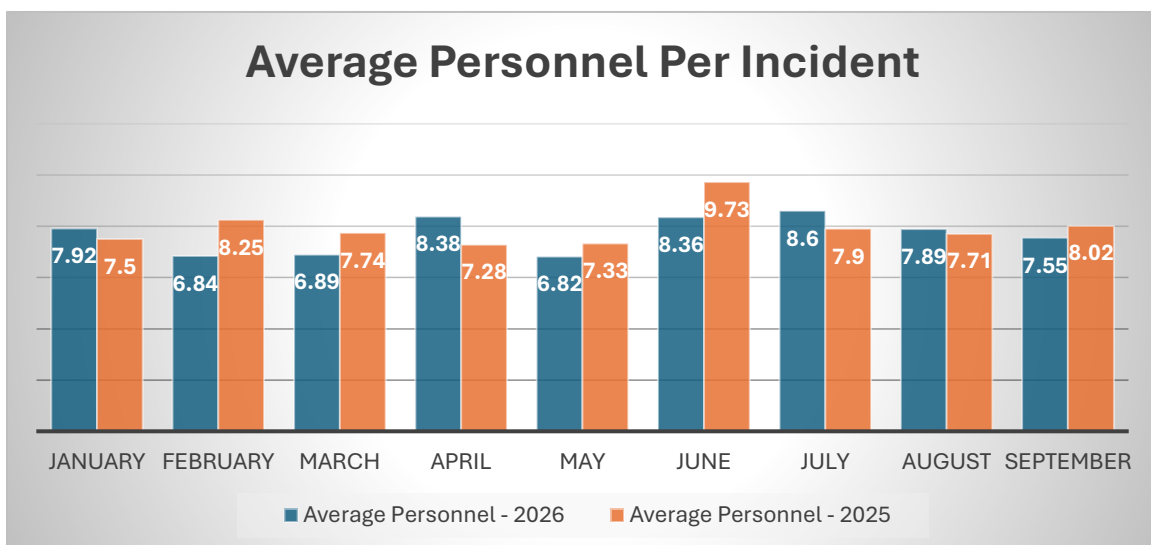
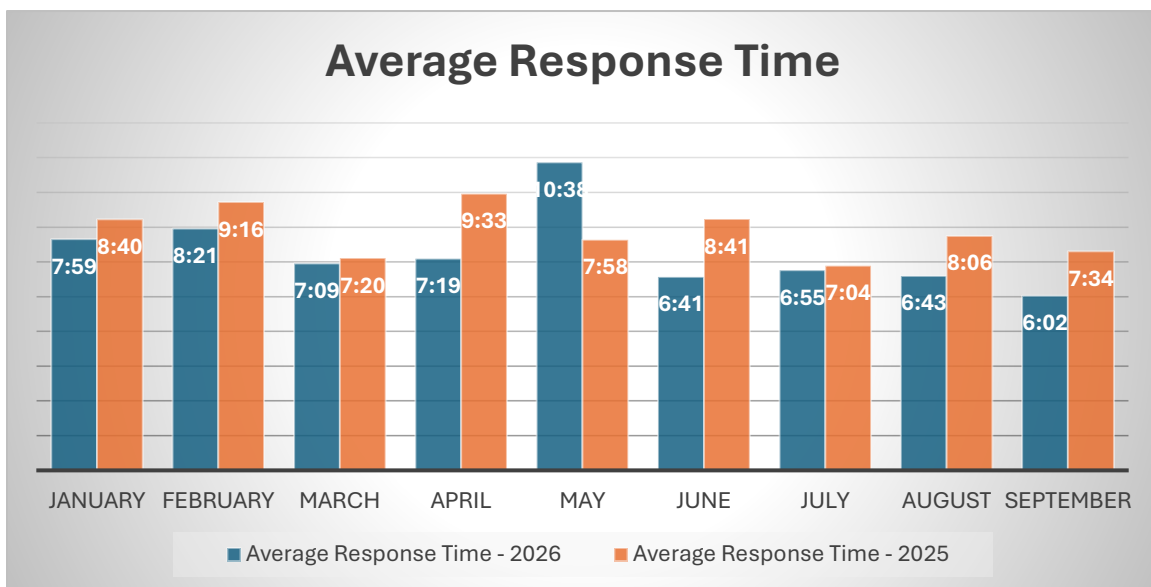


Emergency Response & Service Delivery

Average response times measure the time from dispatch to unit arrival on scene, providing a clear indicator of how quickly West Manchester Township is delivering service across the township. This metric is particularly important as it reflects the impact of staffing, station locations, and unit availability.

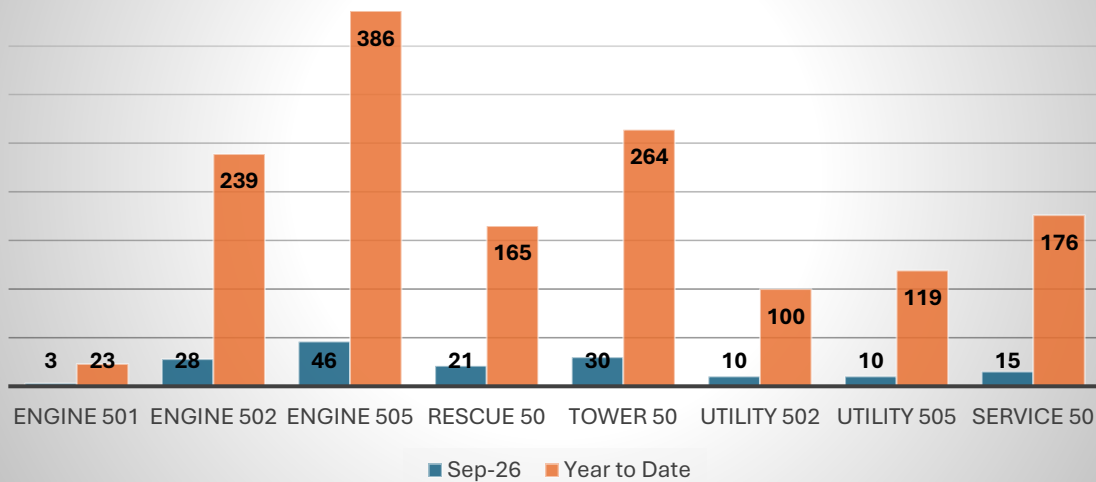
While average response time is useful for identifying trends and assessing system performance, it has limitations. It does not fully capture factors such as call complexity, simultaneous incidents, or variations in staffing levels. Most importantly, it does not show where gaps occur when units are not staffed in-station.

West Manchester Township considers a response time of 6 to 8 minutes acceptable under current conditions. As average response times approach 8 minutes, it becomes a concern and often indicates reduced in-station staffing or increased reliance on volunteers responding from home. Sustained averages of 8 minutes or more are considered unacceptable, as they can negatively affect incident outcomes and indicate system strain.

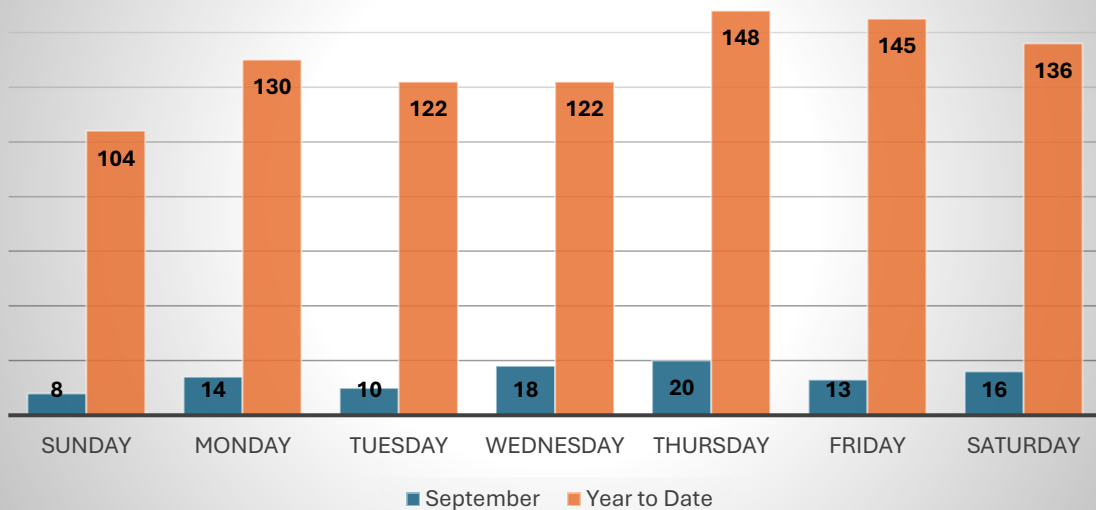


Emergency Response & Service Delivery

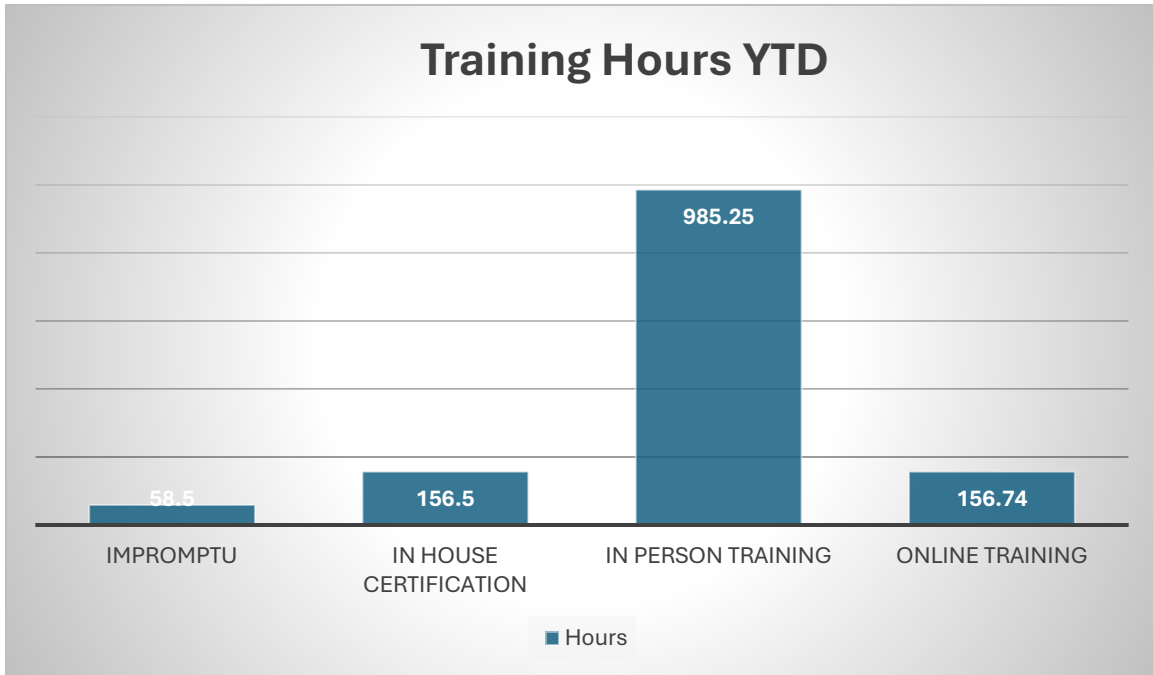
Apparatus Responses



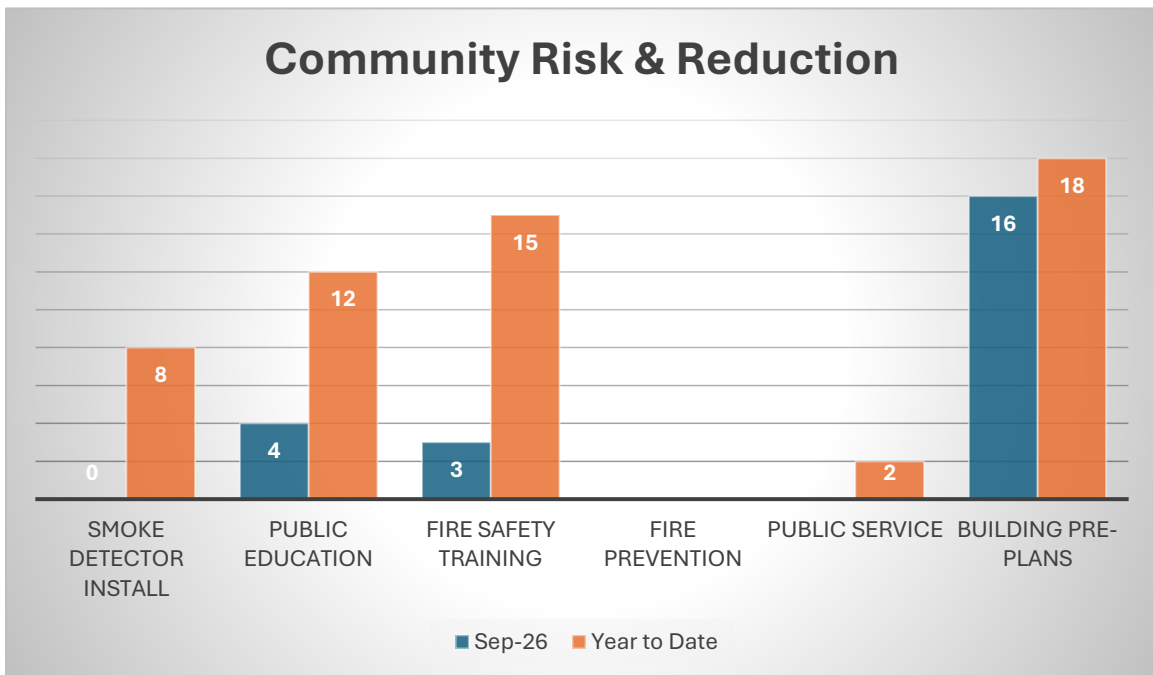
Incidents by Day of the Week



Training & Professional Development



Community Outreach



- September 1st – York Wallcovering Building Pre-Plan
- September 4th – Lincolnway Elementary Building Pre-Plan
- September 10th – Eyes of York Staff Fire Safety Training
- September 10th – Rainbow Junction Staff Fire Safety Training
- September 15th – Autism Clinic Fire Drill and Building Pre-Plan

- September 15th – West York Middle School Building Pre-Plan
- September 16th – Bus Climate Control Building Pre-Plan
- September 16th – Normandie Ridge Fire Drill and Building Pre-Plan
- September 17th – Trimmer Elementary Building Pre-Plan
- September 18th – Weldon Solutions Building Pre-Plan
- September 21st – Koppy's Propane Building Pre-Plan
- September 22nd – YGS Group Building Pre-Plan
- September 23rd – Kloeckner Metals Building Pre-Plan
- September 24th – Bickel's Snacks Fire Drill & Building Pre-Plan
- September 25th – Encompass Health Building Pre-Plan
- September 28th – Voith Hydro Building Pre-Plan
- September 28th – Kids First Daycare Staff Fire Safety Training
- September 29th – York Expo Center Building Pre-Plan
- September 29th – Fire Station Tour with Boyscout Troup
- September 20th – Frito Lay Building Pre-Plan

Personnel Report

