



WEST MANCHESTER TOWNSHIP FIRE DEPARTMENT MONTHLY REPORT SEPTEMBER 2026

A comprehensive overview of emergency response, staffing, training, and community service in West Manchester Township.

Prepared for the West Manchester Township Board of Supervisors, Township Manager, and the Residents of West Manchester Township.

Executive Summary

During August 2026, West Manchester Township Fire Department continued to deliver reliable and professional emergency services to West Manchester Township and our mutual aid partners while managing sustained growth in call volume and operational demand.

The department responded to 94 incidents in August, a slight decrease from July with 106 incidents. Year-to-date, West Manchester Township handled 808 incidents, compared to 803 during the same period in 2025, reflecting a continued upward trend in service demand across our response area.

Incident activity remains diverse, with the largest categories including non-emergencies, medical emergencies, hazardous situations, and fire incidents, reinforcing the all-hazards nature of our service delivery. Crews managed 4 overlapping incidents during the month, demonstrating the increasing complexity of operations and the importance of consistent staffing and resource availability.

The majority of incidents (63 calls for service) occurred within West Manchester Township, with additional response supporting neighboring municipalities through mutual aid. The department participated in 31 mutual aid incidents, providing assistance while also receiving support on 15 incidents when needed.

Staffing continues to improve in operational performance during the month of August. This is greatly due to the hiring of 15 part-time staff members to assist with daytime coverage during the weekday from 7am – 5pm.

Training and professional development remain a priority, with members completing 1,315 training hours year-to-date across a wide range of disciplines, including company training, certifications, and hazardous materials. These efforts ensure operational readiness and maintain a high professional standard.

Community risk and reduction efforts also remained strong, with personnel attending National Night Out, Conducting Fire Drills with the schools, installing smoke detectors, and completing pre-plans with various businesses throughout the Township.

Overall, August reflects continued growth in demand for services, coupled with strong operational performance. We look forward to continuing working with our paid staff and volunteer duty crew as we work to better our staffing and response during the daytime hours.

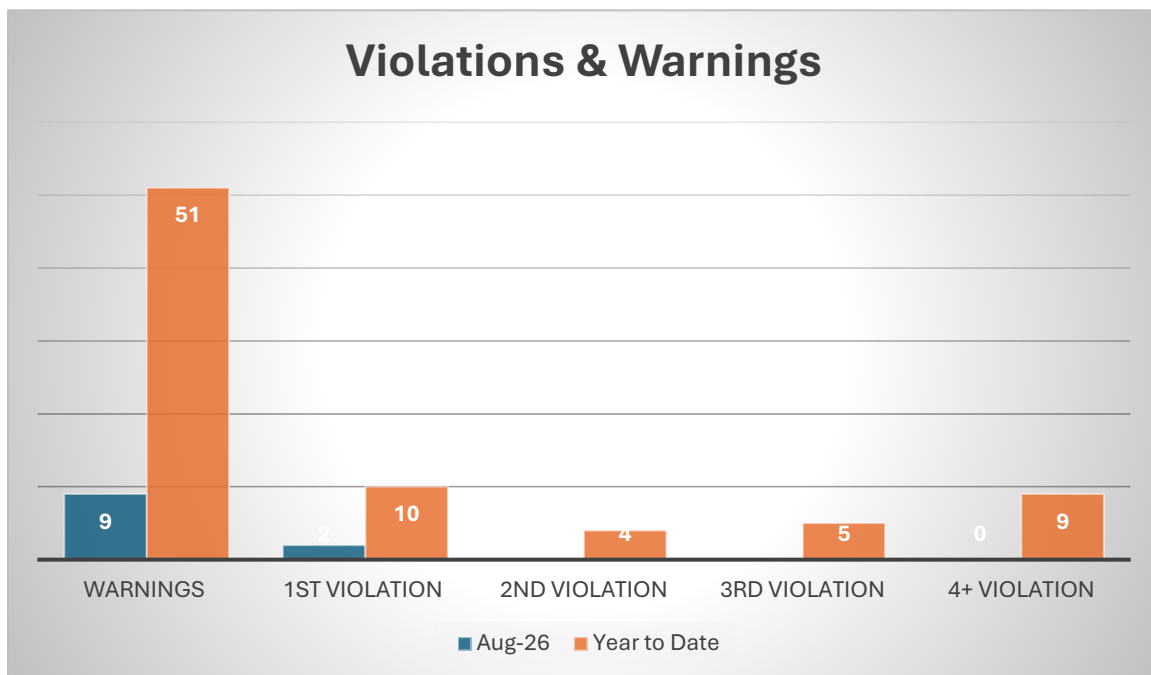
Significant Incidents & Department News

The West Manchester Township Fire Department had no significant incidents during the month of July.

The paid staff and volunteers continue to work together and have made many positive impacts on the community. We have received numerous positive comments from our business partners and neighboring departments. We have already seen a significant decrease in our response times and have improved our in-house operations.

During the month of August our career and volunteer staff assisted Shiloh Water with flushing of 225 hydrants finding 13 hydrants that would not open or operate correctly. Shiloh Water was made aware of these issues and are currently in the process of making the appropriate repairs.

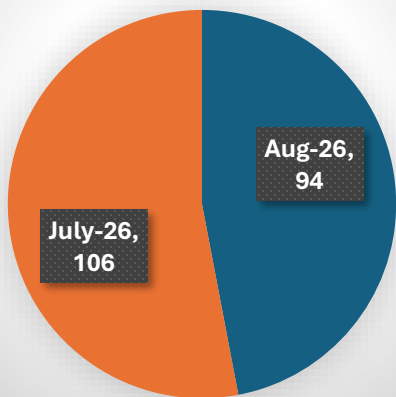
Violations & Warnings



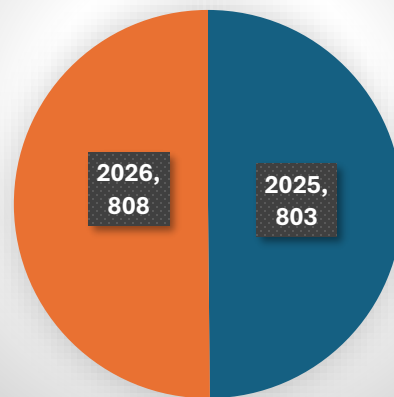
- August 4th – 1000 Town Center Dr. – Walmart – 2nd Warning
- August 6th – 215 N Zarfoss Dr. – Gordon’s Recycling – 1st Warning
- August 7th – 1700 Normandie Dr. – Normandie Ridge – 1st Violation
- August 12th – 200 Town Center Dr. – Kohls – 1st Warning
- August 12th – 200 Town Center Dr. – Kohls – 2nd Warning
- August 13th – 215 N. Zarfoss Dr. – Gordon’s Recycling – 2nd Warning
- August 18th – 1701 Innovation Dr. – UPMC Memorial – 1st Warning
- August 20th – 1770 Barley Rd. – York Care North – 1st Violation
- August 29th – 415 Town Center Dr. – West Manchester Town Center – 1st Warning
- August 29th – 3553 Gillespie Dr. – Frito Lay – 1st Warning
- August 31st – 2050 Barley Rd – Margaret Moul Home – 1st Warning

Incident Volume & Trends

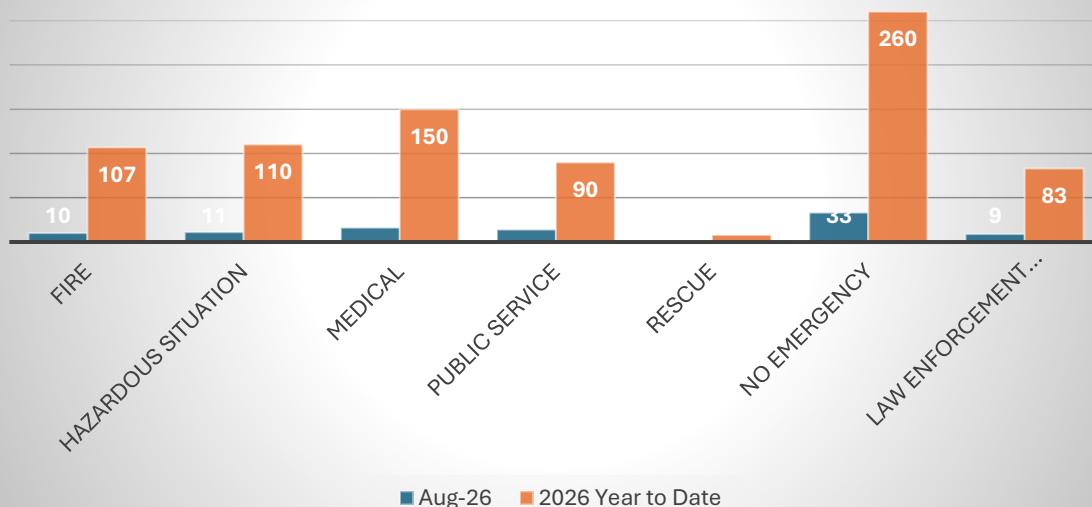
Previous Year Month Comparison



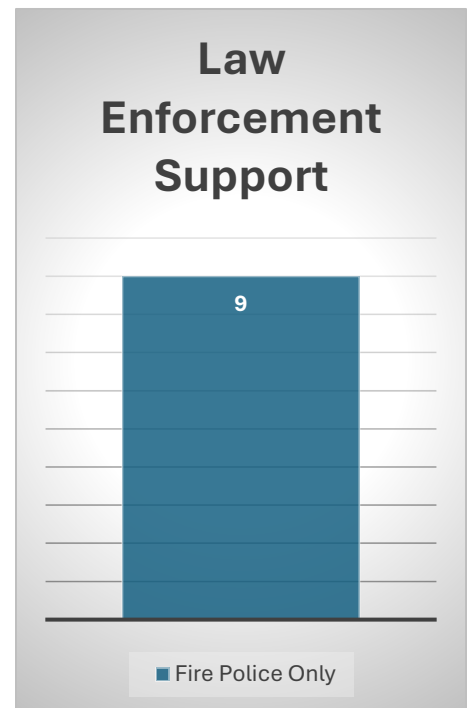
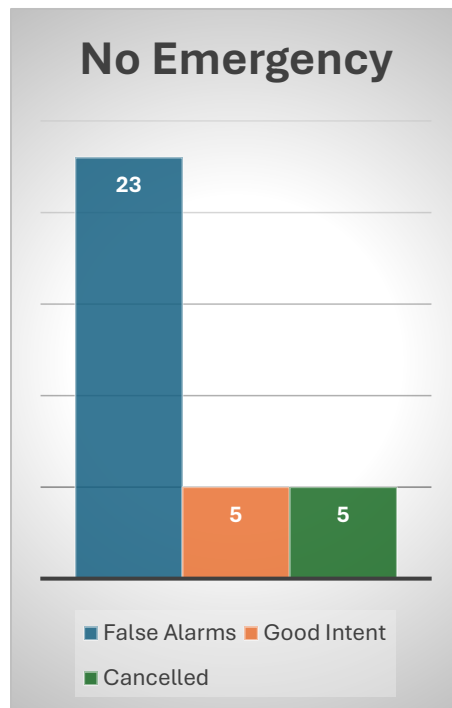
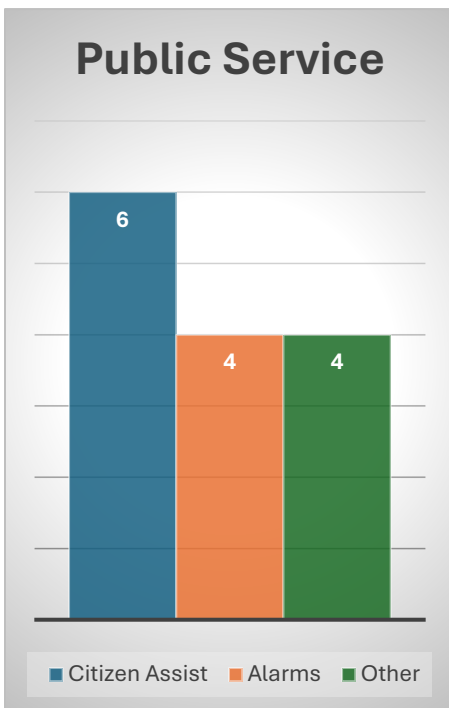
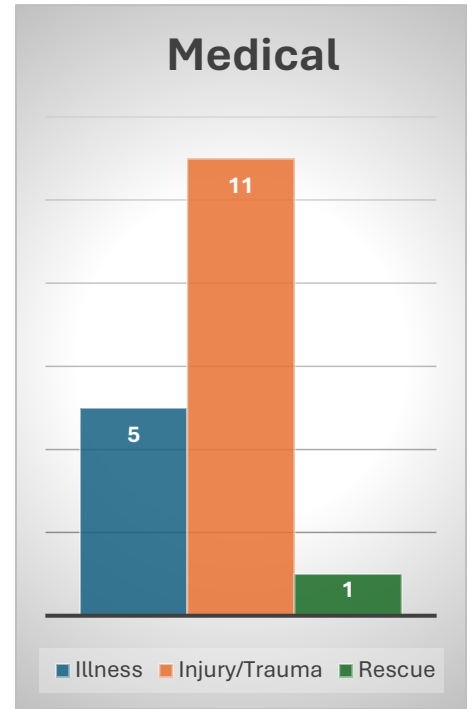
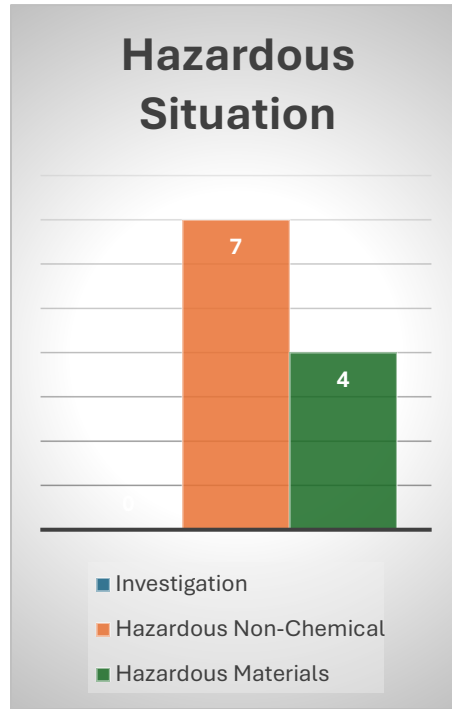
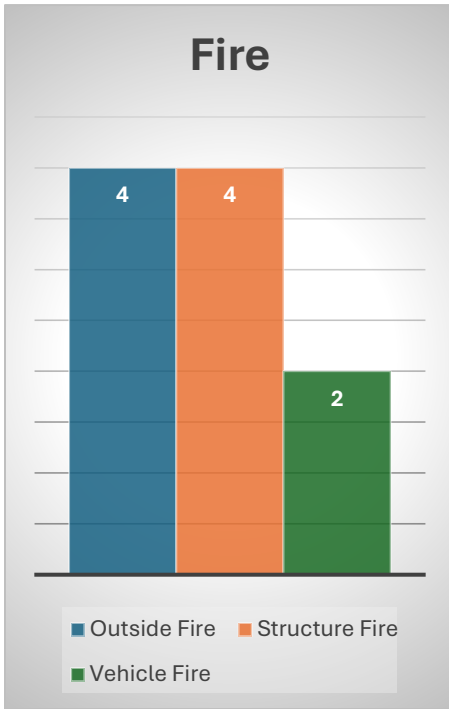
Previous Year to Date Comparison



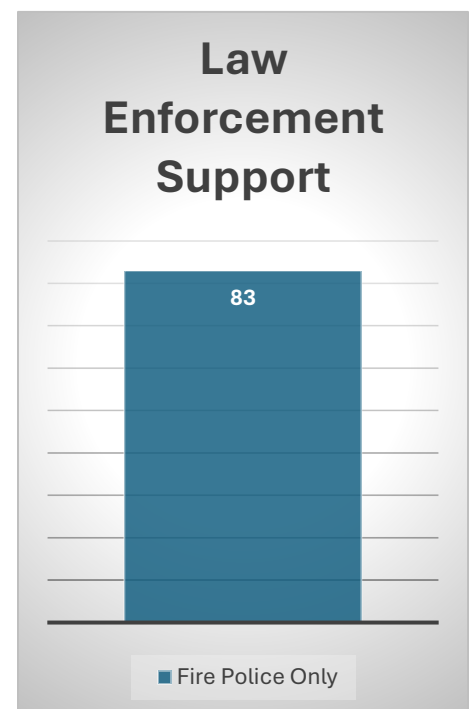
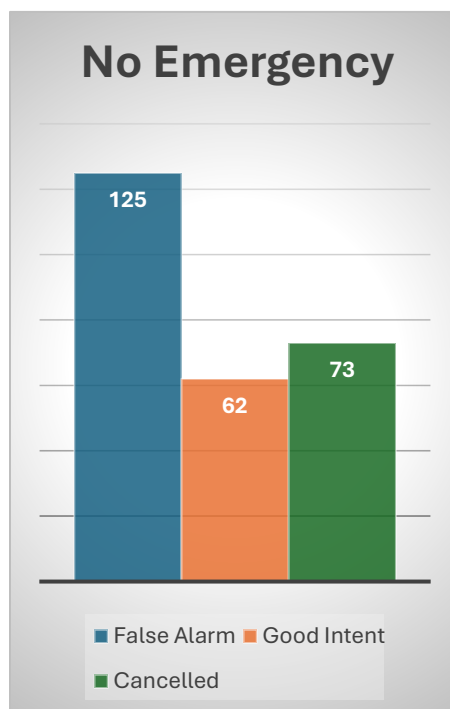
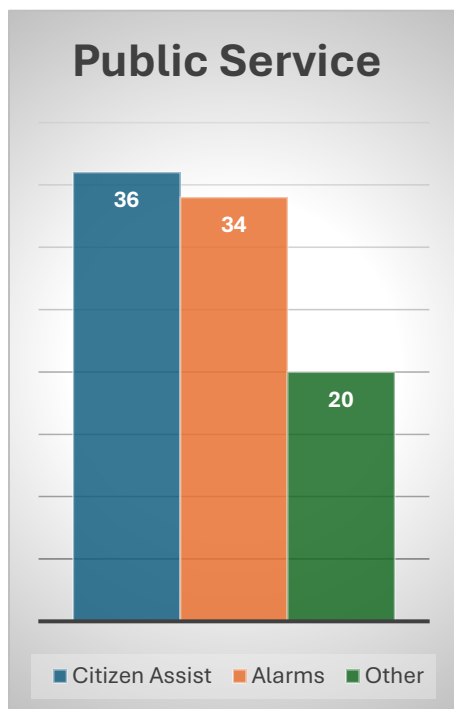
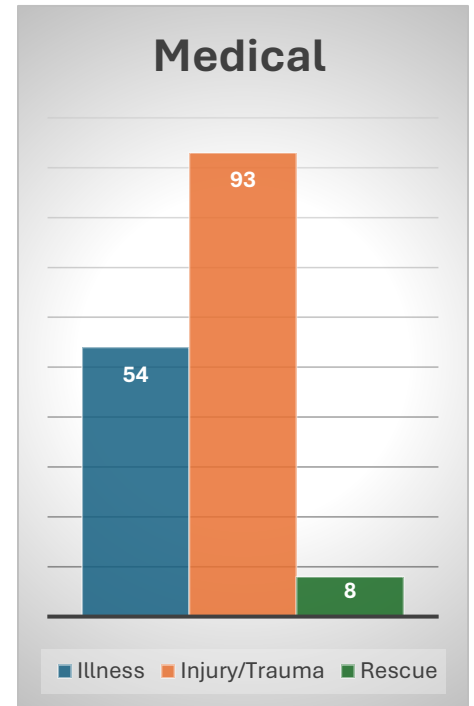
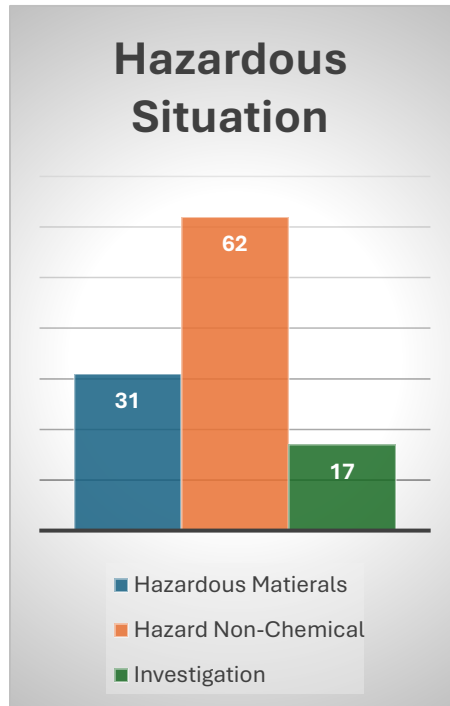
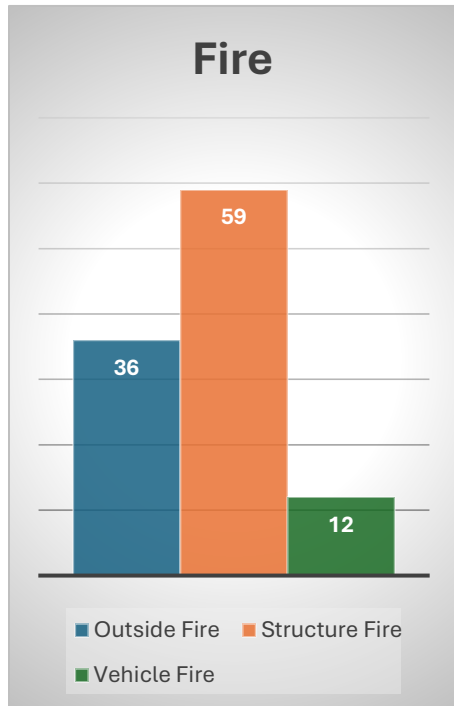
Incident Volume & Trends



August 2026 Primary Incident Breakdown



2026 Year to Date Incident Breakdown

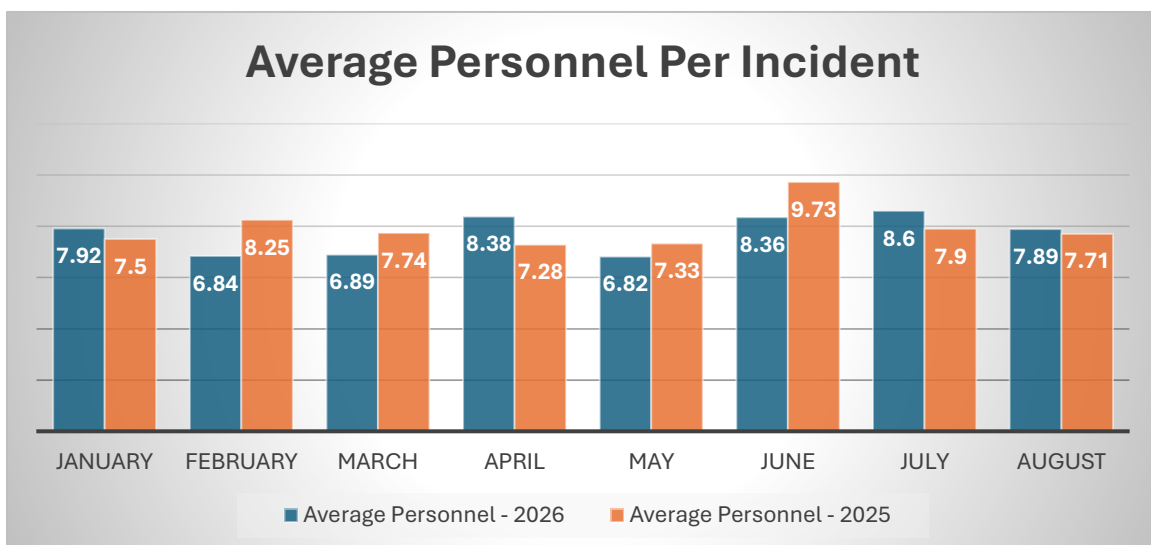
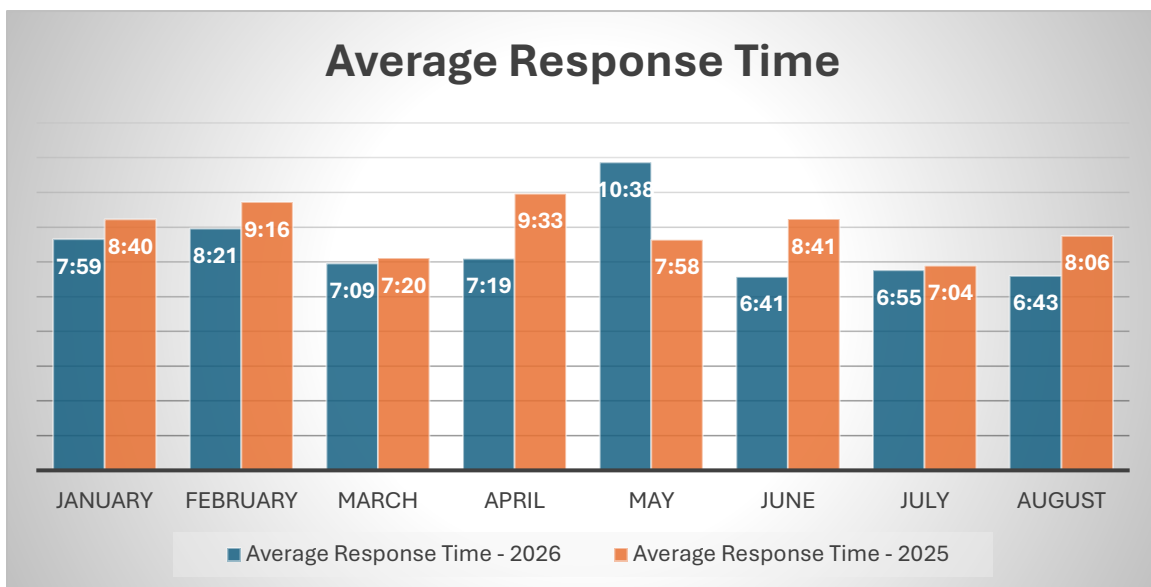


Emergency Response & Service Delivery

Average response times measure the time from dispatch to unit arrival on scene, providing a clear indicator of how quickly West Manchester Township is delivering service across the township. This metric is particularly important as it reflects the impact of staffing, station locations, and unit availability.

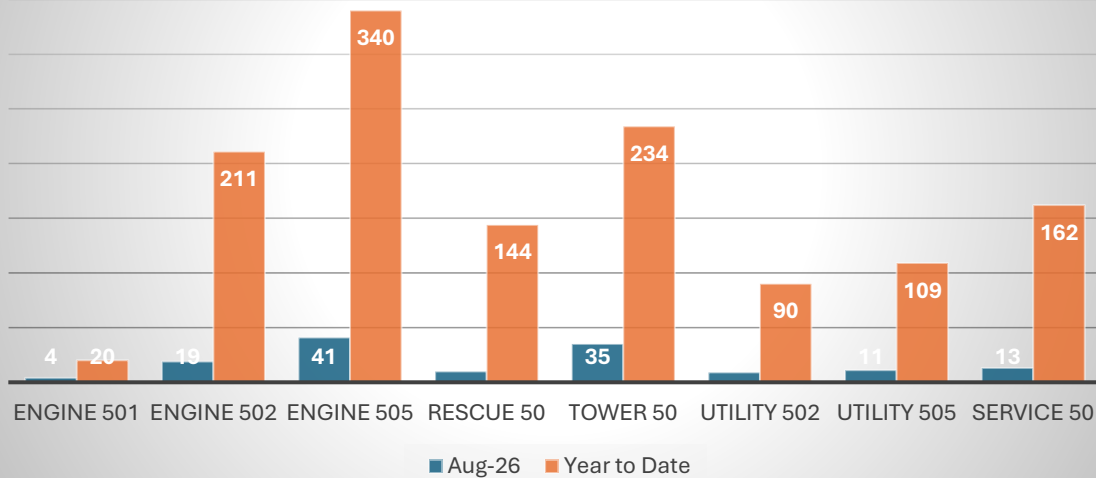
While average response time is useful for identifying trends and assessing system performance, it has limitations. It does not fully capture factors such as call complexity, simultaneous incidents, or variations in staffing levels. Most importantly, it does not show where gaps occur when units are not staffed in-station.

West Manchester Township considers a response time of 6 to 8 minutes acceptable under current conditions. As average response times approach 8 minutes, it becomes a concern and often indicates reduced in-station staffing or increased reliance on volunteers responding from home. Sustained averages of 8 minutes or more are considered unacceptable, as they can negatively affect incident outcomes and indicate system strain.

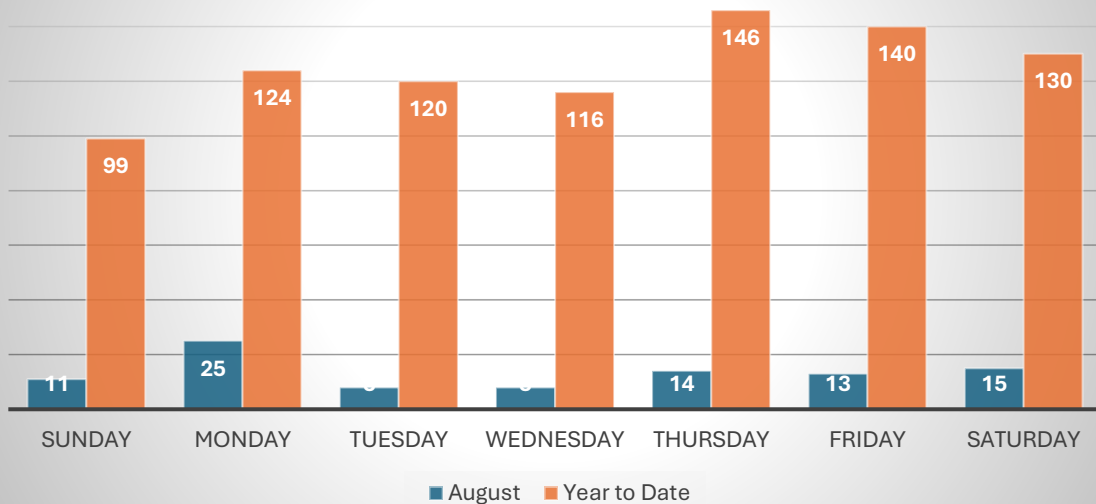


Emergency Response & Service Delivery

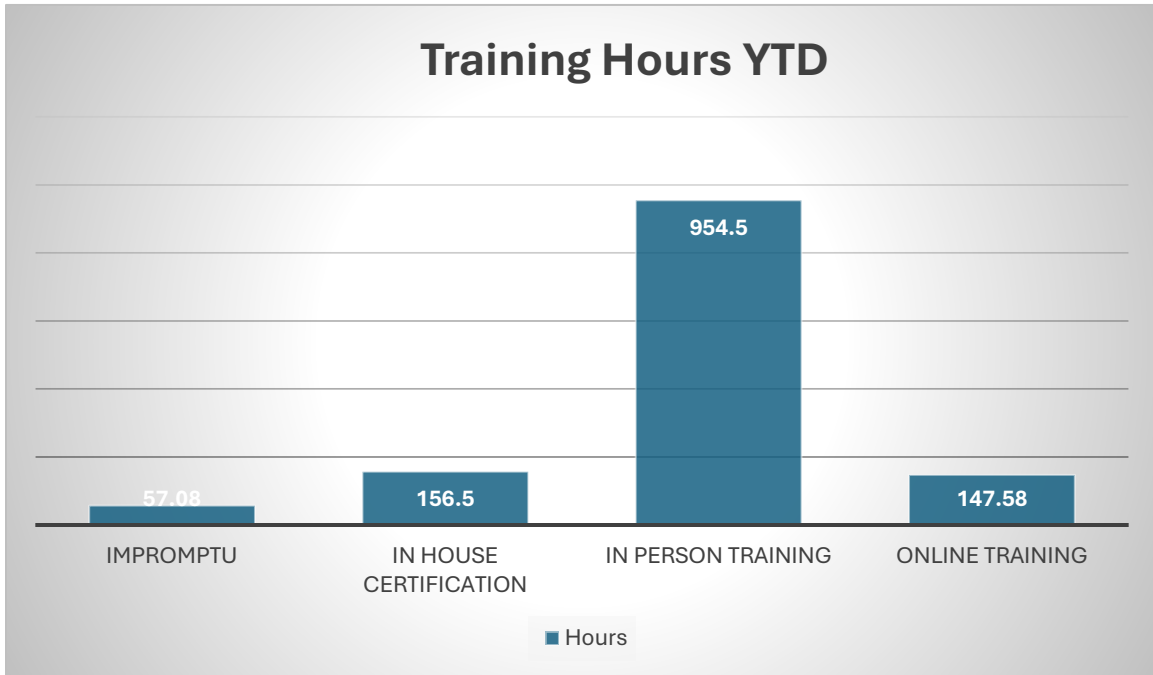
Apparatus Responses



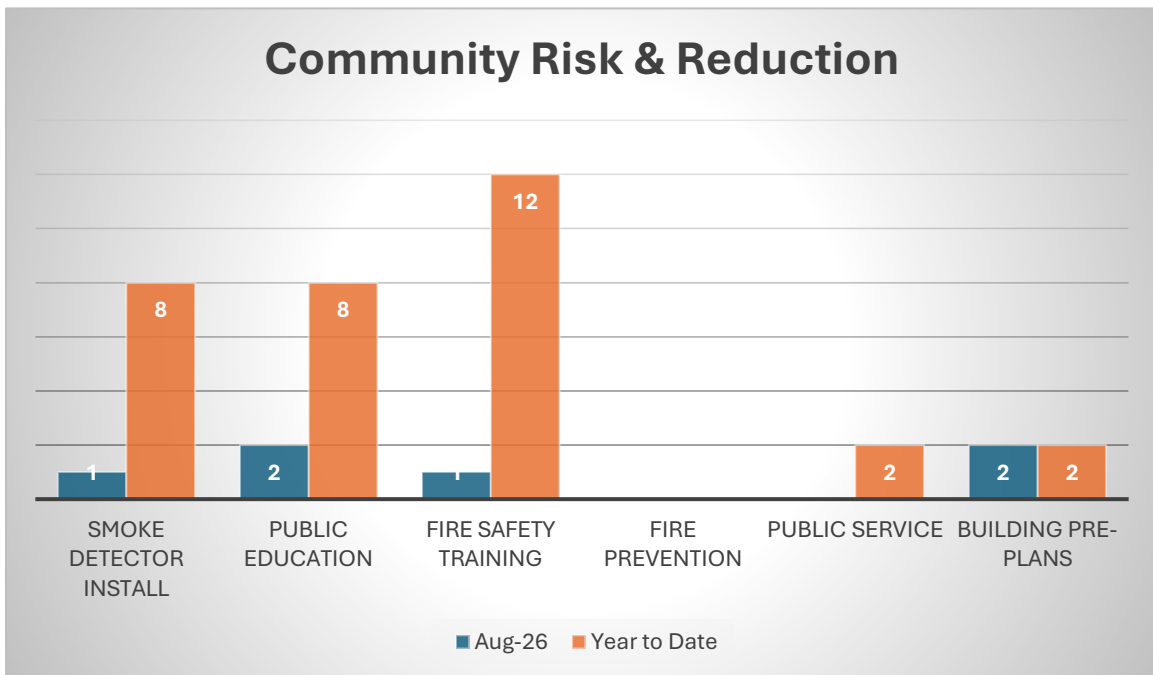
Incidents by Day of the Week



Training & Professional Development

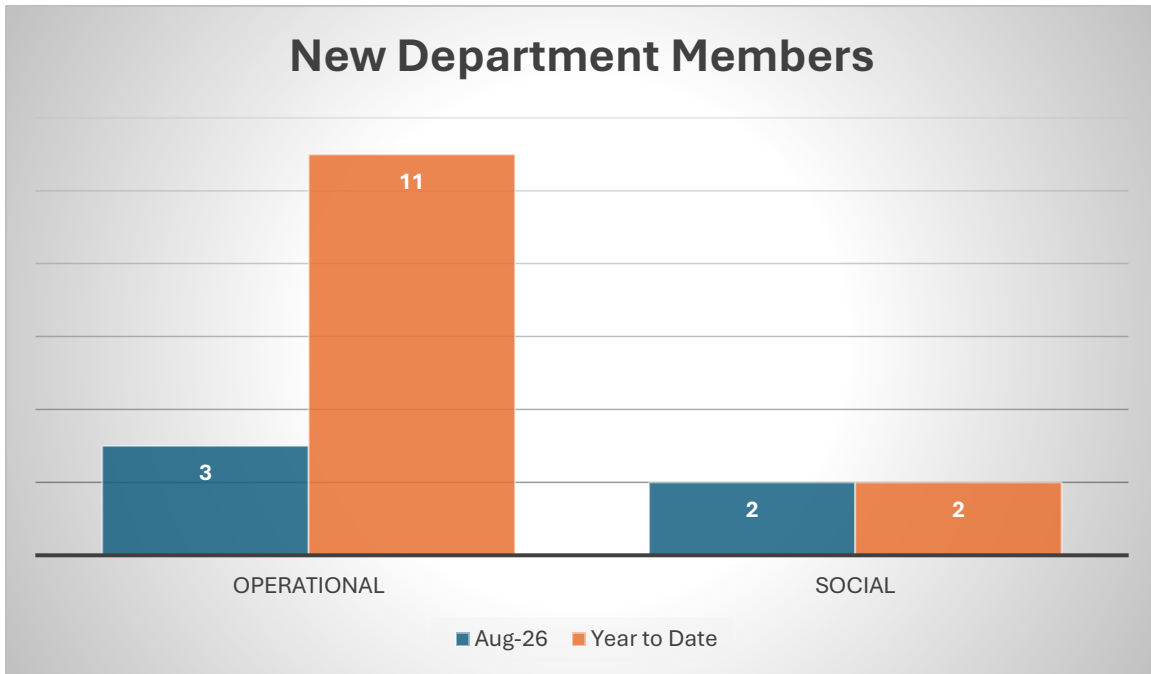


Community Outreach



- August 4th – National Night Out
- August 14th – Smoke Detector Install – 2724 Sparrow Drive
- August 20th – Fire Safety Talks with Shiloh Ridge
- August 26th – Pre-Plan review with Country Meadows
- August 27th – Fire Drill and Pre-Plan Review with Wallace Elementary

Personnel Report



Deirdra Groncki – Wife of Fire Police Officer Scott Groncki. Joined as a social member to assist with fundraisers and other administrative activities.

Tammy Dunn – Wife of Firefighter Thomas Dunn. Previously a member of West York Fire Department as a social member.

Rodney Keller - Was a member of the WMTFD in the past and came back.

Elizabeth Altland – Daughter of Firefighter Jason Altland. Wanted to become a Junior Firefighter.

Thomas Dunn – Previously a member of the West York Fire Department. Comes to the WMTFD with over 20 years firefighting experience.